Dear Valued Suppliers,

March 23, 2020 – Shelter in Place Orders

In our ongoing effort to keep everyone safe and remind our valued suppliers that we're in this together, we share this update that several governments have issued “shelter in place” or “COVID-19 Response” orders. These orders often severely restrict movement in order to limit the spread of COVID19 while, at the same time, encouraging some essential businesses to continue to operate. Intel works to comply with these orders, limiting movement and operating essential business, infrastructure, and manufacturing as encouraged or permitted to do so.

In some cases, the orders that allow or encourage Intel to continue to operate some essential functions also allow the supporting Intel supply chain to continue to operate. In the event any such order creates issues that affect your work at an Intel site or your supply chain supporting such work, please engage with your Intel point of contact to determine the nature of your work to Intel and possible next steps prior to shutting down. In some cases, Intel will contact you directly where we believe the supplier supports essential business functions.

Ensuring the safety of the workers at our site, both Intel and yours, is a shared goal and utmost priority. We have adjusted our policies to implement more controls and social distancing measures in alignment with the guidance issued by the local authorities and expect the same from our integrated supply chain.

For previous updates on March 19 and prior, see those updates below and the highlighted portions of the FAQ, which continues to evolve.

Intel Policy

We request that any workers that feel ill or have symptoms such as fever, cough, or shortness of breath seek medical care as needed, and not visit or work at Intel facilities until the worker is well and without symptoms.

We understand that our workers and visitors will likely have their own precautions related to the coronavirus outbreak; however, we expect workers and visitors to adhere to Intel’s policies for work being performed at Intel facilities. Our facilities may also have various site-specific procedures in place depending on local government requirements or recommendations, including temperature screening and the use of surgical masks while working on site. Please work with your Intel point of contact and consult supplier.intel.com for relevant policies or to ask questions. Suppliers are responsible for ensuring that their subcontractors follow Intel policies and procedures regarding the coronavirus outbreak.

The health and wellbeing of all Intel workers continues to be our top priority, and we continue to review our policies and guidance to ensure that they reflect the latest developments in the ongoing coronavirus outbreak. Thank you again for your ongoing cooperation and collaboration – be well.

March 19, 2020 – Message from CEO Bob Swan;
California Bay Area Shelter in Place Order – Supply Chain Impact and Mitigation
On March 19, Intel CEO Bob Swan shared with customers and partners, “We are here for you.” Read his full message in the Intel Newsroom.

Additionally, the County of Santa Clara Public Health Department issued an order for residents to “shelter in place,” with exceptions for essential businesses, operation and maintenance of essential infrastructure, and minimum basic operations. Intel provides certain essential business functions that are critical to be supported continuously. In Santa Clara County, that includes mask operations, data center operations and certain labs. We are reaching out directly to those in our integrated supply chain who provide support to those essential business functions.

March 18, 2020 – On-site Services Update

This update cited our temporary closure of on-site services at Intel such as dental, spas, hairdressing and other like services. These on-site services will not be allowed on Intel campuses, effective immediately. We also will temporarily close gyms, workout rooms and sports courts. At sites where we share such facilities with other companies, you should not use them during this time.

For at least two months, we will take steps to ensure those suppliers who provide the following on-site services are able to continue to provide for their hourly employees as if they were working their standardly scheduled shift hours without disruption:

- Janitorial/custodial, building maintenance & repairs (Technicians: HVAC, Plumbing, Elevators, LSS and Mechanical), landscaping/pest control/snow removal, mail services, café, fitness, busing/shuttle services and security

For those suppliers that provide other services or are operating under outcome/project-based contracts, please refer to the FAQ.

March 16, 2020 - Expanding quarantine requirements for all international travel

Starting today (March 16), Intel will require that anyone completing international travel to an Intel site will have to self-quarantine for 14 days without symptoms prior to entering an Intel facility. This requirement is retroactive for workers who have completed any international travel on or after March 2 or are known to have been in close contact (within two meters for 30 minutes or more) with a confirmed case of the coronavirus. These restrictions apply to Intel’s suppliers and visitors to Intel’s facilities, who will continue to be screened upon arrival prior to being admitted. Previously, the quarantine requirement for international travel applied only to certain listed countries and territories. However, with outbreaks in a growing number of locations, it is safer and simpler to extend the quarantine policy to all international travel. At this time, domestic travel within a given country does not require any quarantine. International travel to visit an Intel site for all workers requires Intel executive approval, so you will need to work with your Intel point of contact to secure that approval prior to your visit.

Please contact your Intel point of contact if you anticipate that this policy will create impacts to previously planned work so we can discuss alternate arrangements to minimize any impacts.

March 13, 2020 – Update with social distancing and working from home guidance for contingent workers that typically work at an Intel location

On Wednesday, March 11, the World Health Organization declared the Coronavirus outbreak an official pandemic. Given the seriousness of the situation, we want to make sure we’re doing everything we can to keep our global workforce safe and healthy.

Social distancing is an important measure encouraged by the Centers for Disease Control and the World Health Organization. Simply put, this is making sure people have space, reducing the risk of disease transmission. We’re taking steps to maximize social distancing while still maintaining our critical operations. We first put these policies in place at our sites in China and they have helped us keep our employees safe and our operations running.
Please take careful note of the policies below. Many of these policies will be implemented immediately, while others will take some time to put in place.

**If you can work from home, you should**
Starting today, working from home is recommended for all workers whose work can be performed remotely. If you normally work at an Intel location please speak your employer and your Intel Sponsor/POC for approval prior to changing work arrangements to ensure sound planning. This will help reduce the number of people at work and protect those who need to come on-site to keep our labs, factories and other critical operations running. For those working on-site, additional measures are being taken to keep you safe including cleaning of our facilities several times daily, visitor screening and the social distancing practices below.

This is a temporary policy change and we will inform everyone when regular in-office work should resume.

**Increasing social distancing at work**
To help protect employees whose roles require them to be on-site, you will see several changes to encourage social distancing in the office. Similar measures will be taken by the business groups for social distancing in gown rooms and other manufacturing spaces as well as in labs throughout the company.

We will reduce the seating capacity of our cafeterias and limit the number of people in the serving area. Where possible, you should bring food back to your desk to eat. At sites where we share cafeterias with other companies, you should bring your own meals to work or visit cafés during off-peak times and each your lunch at your desk.

**In-person meetings or gatherings** of more than ten people will not be permitted, and virtual meetings are encouraged. Do not use more than 50% of a meeting room’s capacity. Leave an empty chair between each person and don’t sit directly across from anyone.

In common areas, such as break rooms, kitchenettes, game rooms and nursing rooms, keep approximately two meters/six feet of space between yourself and others.

No more than four people should be in an elevator (lift) at a time and each person should stand near a corner. Consider using stairs to leave space for those who have to use elevators.

We will temporarily close on-site services such as dental, spas and hairdressing will be allowed on Intel campuses. We will also temporarily close gyms, workout rooms and sport courts. At sites where we share such facilities with other companies, you should not use them during this time.

**Increasing social distancing while traveling**
Use of golf carts should be limited to one person, the driver. A second passenger will be allowed in a rear-facing seat.

Finally, stay home if you are not feeling well and please continue to practice good hygiene by washing your hands frequently for 20 seconds or longer and avoiding touching your face. Please also remember to practice social distancing while out in the community.

**March 12, 2020 – Updated supplier requirements to ensure effective quarantine and protect the health and safety of workers at Intel and Supplier sites**

As previously stated, we expect workers and visitors to adhere to Intel’s policies for work being performed at Intel facilities. For these suppliers, we are asking the supplier to adopt and adhere to the Intel policy regarding travel to, from, or through affected countries, and required quarantine period.

- Specifically, for employees undergoing a quarantine period, they are not allowed to work from the supplier’s company facilities during the quarantine period.
• Suppliers should implement an auditable process to ensure that the employees undergoing the quarantine period understand policy requirements and expectations.
• Individuals experiencing symptoms such as fever, cough, and shortness of breath, while at an Intel facility must immediately contact their manager and/or Intel point of contact to receive instruction on the appropriate next steps.
• Additionally, we are asking suppliers to adopt the Intel policy at the supplier office(s) where the workers will work from after the quarantine period. Specifically, all visitors and workers at the supplier office must adhere to the same travel and quarantine policies to further protect the health and safety of workers at both of our companies.

If the supplier policy does not align to Intel’s policy, then the following conditions apply:
• Any employees of the company facilities, regardless of their travel history, will NOT be allowed to enter an Intel facility.
• Intel employees will not be allowed to visit the supplier office.
• If the supplier policy is currently not compliant with Intel’s policy, a documented attestation of immediate implementation at the local facility within 48 hours, signed by the ranking executive, vice president or above, at the local office, will be sufficient to maintain normal mode of operations.

March 9, 2020 – Updates to restricted countries to now include the Great Britain, the United States, Switzerland, the Netherlands, Sweden, Belgium, Norway and Austria

Starting today, March 9, the locations affected by Intel’s coronavirus travel restrictions and quarantine requirements are mainland China, Hong Kong, Macau, South Korea, Japan, Singapore, Italy, Iran, Germany, Spain, France, the Great Britain, the United States, Switzerland, the Netherlands, Sweden, Belgium, Norway and Austria.

March 5, 2020 – Update shows all restricted countries to date and new FAQ

All Intel personnel must not travel to, from, or through mainland China, Hong Kong, Macau, South Korea, Japan, Singapore, Italy, Iran, Germany, Spain or France until further notice.

March 3, 2020 – Updates to restricted countries to now include Germany, Spain, and France

Starting today, all Intel personnel must not travel to, from, or through mainland China, Hong Kong, Macau, South Korea, Japan, Singapore, Italy, Iran, Germany, Spain or France until further notice.

February 27 update – Iran added to restricted countries, timing of Intel’s travel limitation for all its workers and visitors clarified, FAQs added

With the continued issues and concerns associated with Covid19, we are doing everything we can to both protect workers and visitors and minimize the risk of disruption to our business. Our corporate-wide Pandemic Leadership Team (PLT) closely monitors the rapidly evolving situation with particular focus on the many issues presented by the outbreak including international travel, worker health and safety and operational issues. As a result of recent events, we are expanding our travel policies for all of our workers and visitors.

With the expansion of the countries on the restrictions list now including Iran, we would like to provide further clarification on the policy as it applies to our suppliers in the impacted countries. In short, all Intel suppliers, contingent workers, visitors, and guests travelling to, from, or through mainland China, Hong Kong, Macau, South Korea, Japan, Singapore, Italy, and Iran will not be allowed to enter an Intel facility for 14 days. We ask our suppliers to discuss the travel histories of their employees and their current health wellness to ensure ongoing safety for everyone. If you have any doubt and concerns, please engage your Intel contact to discuss.

February 25 update - Intel is adjusting its travel limitation for all its workers and visitors
As a precautionary measure, all Intel workers (including suppliers, contingent workers, visitors, and guests to Intel sites) must not travel for Intel business purposes to, from, or through mainland China, Hong Kong, Macau, South Korea, Japan, Singapore, and Italy (restricted countries) until further notice. In addition to the Intel policy, there may be other travel restrictions in place depending on location (or your own employer or government policies). There is enhanced travel screening in various locations. As a result, there may be some travel delays for health screenings, dependent upon the originating and destination country.

February 14 update - Intel is committed to China production, believes the health of the electronic ecosystem in China is vital to our industry

We have been deeply engaged with our suppliers to understand their status and areas where they need help. Not all suppliers face the same problems as they seek to recover from the impact of the Coronavirus on their employees and their business. We are committed to working with our suppliers and assisting them with targeted solutions to facilitate their recovery during this difficult time.

Coronavirus FAQs for Suppliers, Workers & Visitors (updated March 23, 2020)

What is Intel's overall stance on protecting workers and visitors?
Intel is focused on protecting the health and safety of all Intel workers and visitors. Our policies are meant to protect the health and wellbeing of everyone at our facilities, including employees, contingent workers and visitors. All Intel workers are expected to comply with Intel Code of Conduct. Additionally, Intel has instituted social distancing guidelines at our sites to help protect all workers.

How do suppliers and visitors and sponsors get updates on guidance around Intel's response to the Coronavirus?
The best source for Intel-specific information regarding the coronavirus is on supplier.Intel.com where we will regularly post updates and other important information and for Sponsors you can also check the updates in Circuit. If you have a regular Intel point of contact, you may also reach out to that person.

Is the policy retroactive for all countries with travel restrictions?
Yes. Intel will require that anyone completing international travel to an Intel site will have to self-quarantine for fourteen days without symptoms prior to entering an Intel facility. The 14-day period begins the day the traveler arrives after completing international travel. The March 5 update applies to any individual who has traveled through a restricted country in the past 14 days, regardless of whether that individual was previously allowed into an Intel facility.

I am a guest at an Intel site, employed by an Intel supplier. Should I come in to work at Intel's facility?
You should report to work as per normal, subject to the guidelines in our travel policy. Intel will require that anyone completing international travel to an Intel site will have to self-quarantine for fourteen days without symptoms prior to entering an Intel facility. For specific questions, including questions about working remotely during this period, please contact your management or Intel point of contact.

I am a sponsor for a worker at an Intel site. Should the worker come to work at an Intel facility?
They should report to work as per normal, subject to the guidelines in our policy. As sponsor, please consider that for any worker Intel will require that anyone completing international travel to an Intel site will have to self-quarantine for fourteen days without symptoms prior to entering an Intel facility.

What is Intel's travel policy guidance for suppliers, Contingent Workers or Privileged Visitors traveling on behalf of Intel?
Intel will require that anyone completing international travel to an Intel site will have to self-quarantine for fourteen days without symptoms prior to entering an Intel facility. International travel to visit an Intel site for all workers requires Intel executive approval and so you will need to work with you Intel point of contact to secure that approval prior to your visit.
What is the guidance for visitors travelling to Intel sites for Field Service Engineer (FSE) work?
Intel will require that anyone completing international travel to an Intel site will have to self-quarantine for fourteen days without symptoms prior to entering an Intel facility. International travel to visit an Intel site for all workers requires Intel executive approval and so you will need to work with your Intel point of contact to secure that approval prior to your visit. If the worker or visitor has no symptoms after this 14-day period, work at an Intel facility can resume. For specific questions, please contact your management or Intel point of contact.

What is the direction for supplier, workers or visitors travelling internationally for conferences and hosted events?
Intel will require that anyone completing international travel to an Intel site will have to self-quarantine for fourteen days without symptoms prior to entering an Intel facility or an event hosted by Intel for 14 days following their return. If the worker or visitor has no symptoms after this 14-day period, work at an Intel facility or event attendance can resume.

Do we want suppliers to track their employee’s status as they come back to work and report back to champions?
Pursuant to local privacy laws, we expect suppliers to ensure that these very important policies to keep all workers safe are followed.

We have a number of contract (Green Badged) and PVs (Purple Badges) workers who work alongside our full time Intel employees. Is a separate communication made for them? Or are we to communicate this to the GBs?
We are using all available sources to communicate to workers. The primary source for CWS/suppliers is Supplier.Intel.com.

Do workers or visitors need to wear masks?
Unless otherwise directed by local government requirements or Intel site-specific procedures, the use of masks is optional for all workers.

How long does the virus survive on surfaces? Is it safe to receive packages from any area where coronavirus has been reported?
It is not certain how long the virus that causes COVID-19 survives on surfaces, but, absent that information, it seems reasonable to consider that it would behave like other coronaviruses. Studies suggest that other coronaviruses may persist on surfaces for a few hours or up to several days. This may vary under different conditions (e.g. type of surface, temperature or humidity of the environment). Nonetheless, the risk of catching the virus from touching or coming in contact with a contaminated surface is thought to be low.

If you think a surface may be contaminated, clean it with simple disinfectant (1:100 dilution of household bleach - 5.25% sodium hypochlorite) to kill the virus and protect yourself and others. Clean your hands with an alcohol-based hand rub or wash them with soap and water. Avoid touching your eyes, mouth, or nose.

The likelihood of an infected person contaminating commercial goods is low, and the risk of catching the coronavirus from a package that has been moved, shipped, and exposed to different environmental conditions is very low, if not zero.

I am a supplier or work for a supplier providing other services or operate under an outcome/project-based contract. What actions, if any, is Intel taking?
For outcome/project-based contracts, payments will be made upon satisfactory completion of deliverables, as per contract terms. For Research and Development (R&D) contingent workers, there are no changes to the existing terms and process for outcome/project-based contracts nor time and materials contracts. For labor agencies and the workforce representing Intel with our retail partners, continued support for those agencies and workforce will continue for at least the next two months. For other services (e.g., vision, spa, hairdressing, etc.) that are discretionary, there are no actions planned at this time. For specific questions, please contact your management or Intel point of contact.

NEW 3/23/20: What actions will Intel take if a supplier tests positive for COVID-19?
The safety protocols in enhanced cleaning and distancing, as well as layout changes, are designed to protect our workers, suppliers, and visitors. If we are notified of a confirmed supplier case, we will immediately work with the supplier to assess the risks associated with the confirmed case so that those individuals who had close contact with the confirmed case can be notified and suppliers can trigger their own protocols to safeguard their employees.

**NEW 3/23/20:** Many have expressed concern regarding government restrictions on commercial operations as a result of COVID-19. Can you comment?  
As governments institute new restrictions on commercial operations, we are working to ensure our compliance while also maintaining business continuity for essential operations in our factories. At this time, our factories around the world continue to operate on a relatively normal basis.

Where else can I get information about Covid19?
- [World Health Organization](https://www.who.int)
- [Centers for Disease Control](https://www.cdc.gov)

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