

SAP Remaining Line Amount Exception Training

During the WW35'02 release for Web PO to display the SAP remaining line amount, it was noted that some of the POs did not properly display the total amount. This came about when PO currency did not match the currency on the invoice. Since that time, a short-term fix has been put in place that resolves the issue for approximately 97.5% of all POs. The remaining 2.5% cannot be resolved fully until the next release of SAP in 2003 since it requires a change to the SAP code.

In the meantime, the 2.5% of POs that are still impacted will display all of the invoice information for that PO correctly, but will simply not calculate the total remaining line amount (**See yellow highlighted sections in below example**). Instead it will leave the remaining line amount information blank as can be seen in the example below:



Remaining Line Amount

PO	PO Line	Invoice	Invoice Line	Pay Status	PO Currency	Amount Applied
4300004350	0270	20063276	002	Processed		74.77
		Requested Line Amount				74.77
		Applied Line Amount				

Remaining Line Amount

* Indicates payment amount is not included in paid line amount.

** The Remaining Line Amount shown is the amount invoiced against the *Requested Quantity*. Additional invoice activity is not included as part of the remaining line balance calculation.

Payment data is 24 hours delayed.

By doing this, Web PO can still provide useful information to its users without providing inaccurate information. In addition, if users wish to calculate the remaining line item balance themselves, they will have the information they need to collect the pieces needed to do this on their own until a permanent fix can be made in 2003.

For the 97.5% of the POs that are unaffected, all invoicing activity will be shown, including the total remaining line amount as is shown in the example below:



Remaining Line Amount

PO	PO Line	Invoice	Invoice Line	Pay Status	PO Currency	Amount Applied
4300004350	0280	20061681	010	Processed	USD	86.00
4300004350	0280	20061681	011	Processed	USD	0.00
		Requested Line Amount				86.00
		Applied Line Amount				86.00

Remaining Line Amount

0.00

* Indicates payment amount is not included in paid line amount.

** The Remaining Line Amount shown is the amount invoiced against the *Requested Quantity*. Additional invoice activity is not included as part of the remaining line balance calculation.

Payment data is 24 hours delayed.