

# Intel Self-Assessment Questionnaire Summary



June 2020

The Self-Assessment Questionnaire (SAQ) is a risk-assessment tool developed by the [Responsible Business Alliance](#), which enables corporations to evaluate specific inherent supply chain risk areas in, labor, health and safety, environment, and ethics. Completion of the SAQ is a requirement for RBA members. The latest version of the SAQ was released by the RBA in February 2020. Intel's SAQ Summary consists of an overall score by site, along with individual site scores for each of the four aspects of the RBA Code of Conduct. We evaluate our manufacturing sites' risks annually using this tool. The results are shared publicly on the Intel website as part of our commitment to transparency.

The most recent SAQ results show overall low risk levels. The RBA deems any score above 85% to be Low Risk. The corporate level score is 90.4% and overall facility scores range between 87.8% – 92.1%. In addition to providing subcategory results by facility, we also share a brief overview of our management approach to these issues on the following page.

RBA Self-Assessment Scores by category 2020					
Site - Location	Overall Score	Labor	Health & Safety	Environment	Ethics
China - Chengdu	91.2%	96.1%	86.6%	84.0%	98.2%
China - Dalian	91.7%	97.7%	86.0%	84.8%	97.9%
Ireland	90.7%	97.4%	84.9%	82.6%	97.9%
Israel	89.2%	93.7%	83.8%	82.6%	97.9%
Malaysia - Penang	90.1%	92.2%	87.4%	84.6%	98.6%
Malaysia - Kulim	87.8%	91.2%	85.6%	78.5%	97.9%
US - Arizona - Chandler	90.4%	95.1%	84.9%	84.5%	97.9%
US - Arizona - Ocotillo	90.4%	93.7%	85.7%	85.4%	97.9%
US - New Mexico - Rio Rancho	90.1%	93.6%	85.7%	84.5%	97.9%
US - Oregon - Aloha	90.0%	95.6%	82.5%	84.8%	97.9%
US - Oregon - Ronler Acres	88.9%	96.6%	81.2%	78.9%	97.9%
Vietnam	92.1%	95.6%	91.1%	82.2%	98.2%

## Corporate Responsibility at Intel

Our new 2030 corporate responsibility strategy and goals reflect even greater ambition for ourselves, as well as a growing sense of urgency to work with others to address challenges no one can tackle alone. We are committing to accelerate the adoption of practices in key areas in our operations and supply chain, and across the technology industry and society. Our CEO, Bob Swan summarized “In the RISE strategy we will create a more **responsible, inclusive and sustainable** future, **enabled** through our technology, and the expertise and passion of our employees. And, for the first time, we’ll look well beyond our own operations with new Global Challenges. We will strive not only to lead by example, but to have true global impact by partnering with others in the technology industry, government, NGOs and policy makers, to tackle key challenges.”

- **Responsible.** Drive to even higher levels of safety, wellness, and responsible business practices in our own operations and supply chain, including acceleration of responsible minerals sourcing practices. We will also collaborate with others and revolutionize how technology will improve health and safety through strategic healthcare, manufacturing, and transportation initiatives.
- **Inclusive.** Advance diversity and inclusion at Intel, including doubling the number of women and underrepresented minorities in senior leadership roles. Together with a broad range of stakeholders, we will strive to make technology fully inclusive and expand digital readiness for everyone.
- **Sustainable.** Continue to invest in reducing our own environmental footprint, including goals for absolute carbon emissions reductions, 100% renewable energy use, net positive water use, and zero total waste to landfill. We will also take on the challenge together with our customers and others to achieve carbon neutral computing through improved product energy efficiency and sustainable design—and the increased application of technology solutions to reduce emissions in high-impact industries.
- **Enabling.** Accelerate the ways in which we will enable progress through our technology and the expertise and passion of Intel employees.

## Labor

We manufacture most of our products in our own factories. This gives us more control over enforcement of the [Intel Code of Conduct](#) expectations than we would have if we outsourced our production. We also maintain an “open door” policy, which enables employees to speak directly with all levels of management about their ideas, concerns, or problems, and to collaborate with managers to address workplace issues.

We apply the same high expectations and human rights standards to our suppliers, as well; regardless of where we operate.

Our Statement on [Combating Modern Slavery](#) details the expectations we have for ourselves and our suppliers, including but not limited to, prohibitions against holding worker passports and charging workers fees to obtain or keep employment. As a result of our efforts, our suppliers have returned over \$15 million in fees to workers since 2014. Once again, in 2020, Intel was rated in the top 5 of the bi-annual [KnowTheChain ICT Benchmark](#).

## Health and Safety

Intel’s top priority during the COVID-19 pandemic has been protecting the health and safety of our employees and service partners. We have also committed over \$60 million to accelerate access to technology needed to combat the pandemic and to support frontline healthcare workers and those in our local communities. We increased safety procedures and special recognition for employees continuing to work onsite in our factories and labs, and we are investing more than \$100 million in additional benefits to aid and support all employees.

## Environmental Compliance and Sustainability

For over a decade, Intel has maintained multi-site, third party-verified [ISO 14001](#) registration to evaluate the effectiveness of our environmental management system. Our Corporate Energy management system follows the ISO 50001 Energy Management standard; to date, we have received third-party ISO 50001 accreditation for five of our 12 manufacturing sites to demonstrate that our approach meets international best practices, drives energy-efficiency improvements, and meets our commitments

### Ethics

Each year, our CEO communicates with all employees and managers about the importance of ethics and legal compliance and regularly reminds employees and managers that nothing is worth doing if it's not done with integrity. This “tone from the top”—reiterated by our senior leadership and proliferated in our corporate required annual ethics and compliance training, regular communications throughout the year, company-wide ethics culture surveys, awareness trainings, annual ethics and compliance summits, and educational resources— helps to create and maintain an ethical and legally compliant culture. We maintain multiple channels for employees as well as other stakeholders like suppliers and customers to report concerns, including reporting anonymously, as permitted by applicable law. In 2019, once again, the Ethisphere Institute named Intel to its annual list of the World's Most Ethical Companies\*.

For more information about our supplier risk assessments, read the supply chain section of our [Corporate Responsibility Report](#). Please email [intel.supply.chain.sustainability@intel.com](mailto:intel.supply.chain.sustainability@intel.com) with questions.