CUSTOMER ADVISORY
CHANGE IN TRAY TEMPERATURE TOLERANCE

Altera will be switching to a lower temperature shipping tray. The new tray’s critical dimensions are identical to the existing trays. Altera has evaluated and approved the new trays for mechanical integrity by performing industry standard drop tests. The new trays are mechanically compatible with the current trays and stack well in either direction.

Please note that the maximum allowable temperature for these new trays is 140°C instead of the current maximum allowable temperature of 150°C. The higher temperature and lower temperature trays may be distinguished through the temperature rating, which is printed on the topside of the tray.

Altera will begin its transition to the new trays effective April 15, 1999.

In case of questions, please contact Altera’s Customer Quality Engineering Manager at (408) 544-7563.