

Intel Self-Assessment Questionnaire Summary



September 2021

The Self-Assessment Questionnaire (SAQ) is a risk-assessment tool developed by the [Responsible Business Alliance \(RBA\)](#), which enables corporations to evaluate specific inherent supply chain risk areas in, labor, health and safety, environment, and ethics. Completion of the SAQ is a requirement for RBA members. The latest version of the SAQ was released by the RBA in January 2021. Intel's SAQ Summary consists of an overall score by site, along with individual site scores for each of the four aspects of the RBA Code of Conduct. We evaluate our manufacturing sites' risks annually using this tool. The results are shared publicly on the Intel website as part of our commitment to transparency.

RBA Self-Assessment Scores by category 2021 ¹					
Site - Location	Overall Score	Labor	Health & Safety	Environment	Ethics
China- Chengdu	91.0%	96.5%	86.8%	82.2%	98.3%
Ireland	90.8%	97.5%	85.1%	82.0%	97.9%
Israel	90.2%	94.9%	85.9%	82.2%	97.9%
Malaysia- Penang	90.3%	92.6%	86.7%	84.7%	98.6%
Malaysia- Kulim	88.9%	91.7%	87.3%	80.2%	97.9%
US-Arizona- Chandler	90.0%	95.4%	83.2%	84.1%	97.9%
US-Arizona-Ocotillo	90.2%	94.0%	85.9%	83.4%	97.9%
US-New Mexico- Rio Rancho	89.7%	94.0%	83.8%	84.1%	97.9%
US-Oregon- Aloha	88.8%	95.8%	84.4%	76.4%	97.9%
US-Oregon- Ronler Acres	89.4%	96.7%	83.0%	77.7%	97.9%
Vietnam	92.0%	96.2%	91.2%	80.4%	98.3%

The most recent SAQ results show overall low risk levels. The RBA deems any score above 85% to be Low Risk. The corporate level score is 91.2% and overall facility scores range between 88.8% – 92.0%. In addition to providing subcategory results by facility, we also share a brief overview of our management approach to these issues on the following page.

¹ Dalian facility not included in 2021 SAQ as it was sold. More information [found here](#).

Corporate Responsibility at Intel

With our 2030 corporate responsibility “RISE” strategy and goals, we aim to create a more responsible, inclusive, and sustainable world, enabled through our technology and the expertise and passion of our employees. Our new strategy not only raises the bar for ourselves and our supply chain, but also increases the scale and global impact of our work through new collaborations with our customers and a broad range of stakeholders. Our aim is to fully harness the power of technology to solve increasingly complex and interconnected global challenges over the next decade and beyond. We know that acting alone, Intel cannot achieve the broad, societal impact we aspire to.

- **Responsible.** Lead in advancing safety, wellness, and responsible business practices across our global manufacturing operations, our value chain, and beyond
- **Inclusive.** Advance diversity and inclusion across our global workforce and industry, and expand opportunities for others through technology, inclusion, and digital readiness initiatives
- **Sustainable.** Be a global leader in sustainability and enable our customers and others to reduce their environmental impact through our actions and technology
- **Enabling.** Through innovation technology and the expertise and passion of our employees we enable positive change within Intel, across our industry, and beyond

Labor

We manufacture most of our products in our own factories. This gives us more control over enforcement of the [Intel Code of Conduct](#) expectations than we would have if we outsourced our production. We also maintain an “open door” policy, which enables employees to speak directly with all levels of management about their ideas, concerns, or problems, and to collaborate with managers to address workplace issues.

We apply the same high expectations and human rights standards to our suppliers, as well; regardless of where we operate.

Our Statement on [Combating Modern Slavery](#) details the expectations we have for ourselves and our suppliers, including but not limited to, prohibitions against holding worker passports and charging workers fees to obtain or keep employment. As a result of our efforts to combat risks of forced and bonded labor in our global supply chain, our suppliers have returned over \$23 million in fees to more than 20,000 workers since 2014. In 2020, we also continued to expand our work on responsible minerals sourcing, and achieved \$1.2 billion in annual spending with diverse owned suppliers.

Health and Safety

Intel has a very strong culture of health and safety and we are proud that we have been able to provide an uninterrupted level of service [during the era of COVID-19](#). In regard to safety training, we enabled access to all

EHS courses via mobile phones so that employees could complete training with greater flexibility. Globally, 33,200 individuals completed one or more EHS courses, for a total of 250,000 EHS training hours delivered in 2020. As we adapted to new working environments during the COVID-19 pandemic we also modified how we ensure the safety of our employees. In 2020, independent third-party virtual certification audits were conducted company-wide to maintain internationally recognized ISO 14001 and ISO 45001 standards. These ensure that our manufacturing sites maintain a comprehensive, fully integrated environmental, health, and safety (EHS) management system.

Environmental Compliance and Sustainability

For over a decade, Intel has maintained multi-site, third party-verified [ISO 14001](#) registration to evaluate the effectiveness of our environmental management system. Our Corporate Energy management system follows the ISO 50001 Energy Management standard; to date, we have received third-party ISO 50001 accreditation for five of our 12 manufacturing sites to demonstrate that our approach meets international best practices, drives energy-efficiency improvements, and meets our commitments.

Ethics

Each year, our CEO communicates with all employees and managers about the importance of ethics and legal compliance, including regular reminders on our strong commitment to always act with integrity. This “tone from the top”—reiterated by our senior leadership and proliferated in our corporate required annual ethics and compliance training, regular communications throughout the year, company-wide ethics culture surveys, awareness trainings, annual ethics and compliance summits, and educational resources—helps to create and maintain an ethical and legally compliant culture. We maintain multiple channels for employees as well as other stakeholders like suppliers and customers to report concerns, including reporting anonymously, as permitted by applicable law. The Board and senior management receive periodic reports of statistics related to misconduct, as well as details about key investigations. In 2021, for the 10th consecutive year, Ethisphere Institute named Intel to its annual list of the World’s Most Ethical Companies.

For more information about our supplier risk assessments, read the supply chain section of our [Corporate Responsibility Report](#). Please email corporate.responsibility@intel.com with questions.