

Improving Patient Care with a Safer and Streamlined Remote PC Management Solution

Products and Solutions

[Intel vPro® Platform](#)

[Intel® Active Management Technology](#)

[Intel® NUC Mini PCs](#)

Industry

Hospitals &
Healthcare

Organization Size

10,001+

Country

United States

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[Case Study](#)

In addition to a large consumer telehealth program, Intermountain Healthcare maintains a fleet of nearly 1,500 acute-care telehealth units. These devices, comprised of Intel® NUC Mini PCs, feature high-definition cameras that assist patients and clinicians in exam rooms. When Intermountain decided to deploy a new telehealth solution, it required migrating to Linux during the COVID-19 pandemic. Luckily, the ideal solution was already built into every NUC in the fleet: Intel® Active Management Technology, as part of the Intel vPro® platform. The Intermountain IT team is sold on the technology's ability to help them manage the mission-critical telehealth units more safely and efficiently without exposing patients or staff to infectious diseases or interrupting essential time between clinicians and patients.

“During the pandemic, if we had to perform any work on a telehealth unit in a COVID isolation ward, we had to gown up with full PPE gear. With AMT, we could work remotely, protecting the IT team as well as the patient.”

Rob Summers,
Enterprise Solutions
Architect, Intermountain
Healthcare