



Ruggiero's Ace Hardware & Feed Smooths Operations Across Stores with Intel vPro® Platform

With only one IT technician on staff, Ruggiero's Ace Hardware & Feed faced the challenge of maintaining smooth operations across multiple stores. To help, they deployed new point of sale devices based on the Intel vPro® platform with Intel® Active Management Technology (AMT) and saw immediate results. When an issue arose at their New Mexico store, IT was able to resolve it from Arizona, reducing costs and downtime thanks to remote manageability with AMT. Faster time to resolution meant Ruggiero's Ace Hardware was able to keep point of sale systems online, lines short, and customers happy across locations. AMT enabled Josh, the co-owner, to check systems with a single glance. He thinks of AMT as his safety net against unavoidable system failures.

Industry	Organization Size	Country	Learn more
Retail	51–200	United States	Case Study

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"The reason I really like vPro and AMT is that it provides you with peace of mind. Anytime there's something wrong, for whatever reason, you can access everything remotely just as if you were standing in front of it. That solves a lot of issues."

Josh Ruggiero, Co-owner, Ruggiero's Ace Hardware & Feed