

Caja Huancayo Centralizes Device Manageability

Caja Huancayo is a leading microfinance institution. Their primary customer base is small-scale entrepreneurs from rural zones. Given the challenges of on-site IT support due to distance, access, and the pandemic, the ability for its IT team to manage devices remotely was a priority. The team addressed these challenges by activating the Intel vPro® platform's remote manageability tools. With new efficiencies, the IT team loses less time on operational matters and has more time to focus on responsibilities as well as explore new projects and solutions that generate value for the organization. Employees now work more effectively with less downtime because of the modern hardware benefits of quicker IT response times, easier issue resolution, and other productivity improvements.¹

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Industry
Banking

Organization Size
1,001-5,000

Country
Peru

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“The beauty of Intel® EMA is that the tool can detect the Intel vPro® devices and automate the configuration process of Intel® AMT. The activation of Intel vPro manageability tools is really simple. Gaining centralized Device control was easier than we could have imagined.”

Enrique Mendoza Caballero, head of information security, Caja Huancayo