

# Intel<sup>®</sup> Endpoint Management Assistant (Intel<sup>®</sup> EMA)

Deployment Guide for Google Cloud Platform

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# **Contents**

1	Intro	duction	1
	1.1 A	bout Cloud Computing	1
		lavigating in the GCP Console	
	1.2.1		
	1.2.2	Expanding the Services Menu	
		low Resources are Organized in GCP	
		efore You Begin	
2	High-	level Architecture Diagrams	5
_			
		ingle Server Deployment	
	2.2	Distributed Server Deployment	5
3 Network Deployment			
	3.1 C	Overview	6
	3.2 V	irtual Private Cloud Network	6
	3.2.1	Navigate to VPC Networks	6
	3.2.2	Create VPC Network	7
	3.2.3	Configure VPC Network	7
	3.2.4	Add a Subnet	8
	3.2.5	Finalize VPC	
	3.2.6	Go into the VPC Network Details	
	3.2.7	Allocate Private Service Connection IP Range	
	3.2.8	Enter Private Service IP Range Details	
		irewall Rules	
	3.3.1	Navigate to Firewall Rules	
	3.3.2	Create a Firewall Rule for RDP Traffic	
	3.3.3	Create a Firewall Rule for Web Traffic (Single Server Deployment Only)	
	3.3.4	Create a Firewall Rule for Web Traffic (Distributed Server Deployment Only)	
	3.3.5	Create a Firewall Rule for Swarm Traffic	
	3.3.6 3.4 D	Peploy Cloud NAT and Cloud Router	
	3.4.1	Navigate to Cloud NAT	
	3.4.1	Configure Cloud NAT Details and Create Cloud Router	
4	Cloud	d SQL Deployment	20
	4.1 C	reate the Cloud SQL Server	20
	4.1.1	Navigate to the SQL Service	20
	4.1.2	Create the SQL Server Instance	
	4.1.3	4.1.3 Select the Database Engine	
	4.1.4	Configure Basic Instance Information	
	4.1.5	Configure Machine Type and Storage	
	4.1.6	Configure Connectivity	
	4.1.7	Configure Backups, Recovery, and High AvailabilityGet the Database IP Address	
	4.1.8		
5	Virtua	al Machine Deployment	26
		Overview	
		reate a GCE VM Instance	
	5.2.1	Configure the VM Basic Details	
	5.2.2	Configure the VM Machine Type	
	5.2.3	Configure the VM Access and Figure II	
	5.2.4	Configure VM Notworking	
	5.2.5 5.2.6	Configure VM Networking  Configure the VM Network Interface (Single Server Deployment)	
	ال.ك.ك	combare the viri network interface (onigle server beployment)	23

5.2.7	Configure the VM Network Interface (Distributed Server Deployment)	29
5.2.8	Finalize VM Creation	30
5.2.9	Set Windows Password	30
5.3	reate a Second GCE VM Instance (Distributed Server Deployment Only)	30
5.4 L	ogging into virtual machines with RDP	30
6 Load	Balancer Deployment (Distributed Server Deployment Only)	31
6.1	reate Unmanaged Instance Group(s)	31
6.1.1	Navigate to Instance Groups	31
6.1.2	Create an Unmanaged Instance Group	32
	Create additional Instance Groups	
6.2	Create Health Checks	
6.2.1	Create a Health Check for the Web Backend	33
6.2.2	Create a Health Check for the Swarm Backend	33
6.3	lavigate to Load Balancing	34
6.4	reate the HTTPS Load Balancer	
6.4.1	Choose HTTP(S) Load Balancing	
6.4.2	Set a Name for the Load Balancer	
6.4.3	Backend Service Configuration	34
6.4.4	Frontend Configuration	
6.4.5	Review and Finalize	37
6.5	reate the TCP Load Balancer	_
6.5.1	Choose TCP Load Balancing	37
6.5.2	Set a Name for the Load Balancer	37
6.5.3	Backend Service Configuration	38
6.5.4	Frontend Configuration	
6.5.5	Review and finalize	39
6.6	ONS for Your Intel EMA Server	40
7 Appe	ndix B - Notes on Active Directory Integration	41

## 1 Introduction

This document describes the procedure to deploy infrastructure to Google Cloud Platform (GCP), a cloud computing platform, needed to support one or more instances of the Intel® Endpoint Management Assistant (Intel® EMA) server. It is intended for IT administrators with intermediate to advanced knowledge of IT infrastructure who may have limited knowledge about cloud computing.

There are several components needed for a complete cloud infrastructure environment, so we recommend that you read this guide carefully to understand how they are configured to work together. A description of each component is provided before the deployment procedure, with a link to the official cloud provider documentation for further information if needed.

# 1.1 About Cloud Computing

Cloud computing is the on-demand delivery of IT resources over the Internet with pay-as-you-go pricing. Instead of buying, owning, and maintaining physical data centers and servers, you can access technology services, such as computing power, storage, and databases, on an as-needed basis from a cloud provider. You can provision only what you need now and scale capacity to grow and shrink as business needs change.

Large cloud providers have data centers all around the world, allowing you to deploy resources geographically close to where your customers and end users are located.

With fully-managed services like Cloud SQL, you can just focus on your data while the cloud provider manages all of the underlying hardware and software that provide the service. With virtual machines running in the cloud, you manage only the guest operating system and the software installed on it, while the cloud provider manages the underlying hardware and strives to provide you with the best reliability and availability.

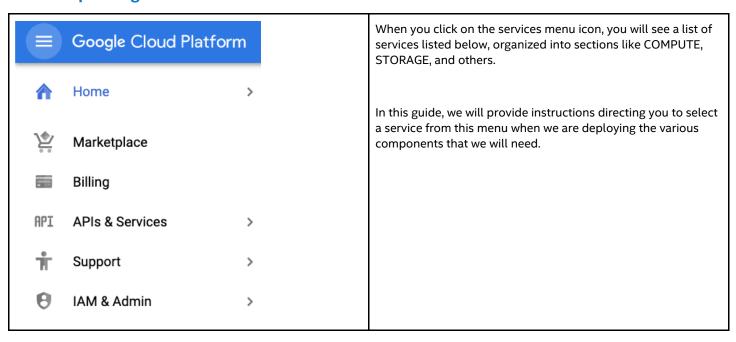
# 1.2 Navigating in the GCP Console

#### 1.2.1 Services Menu



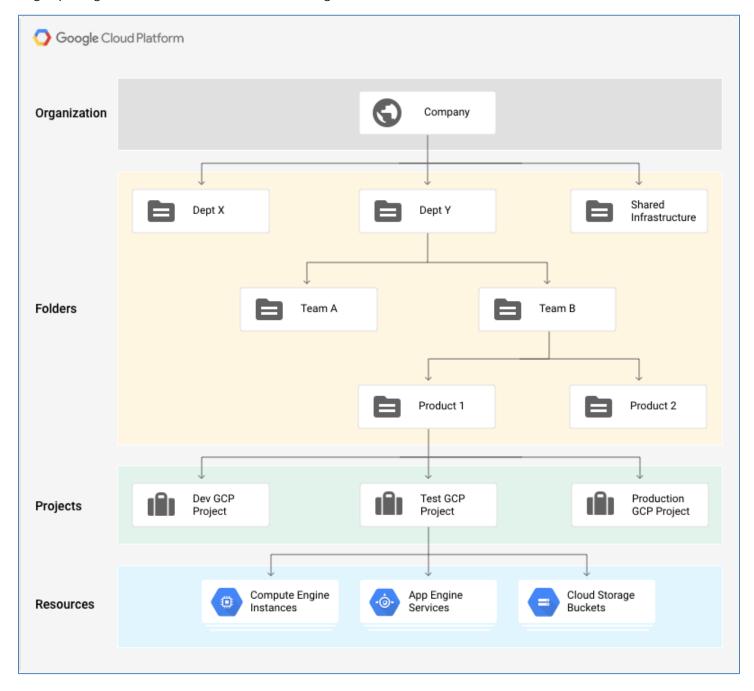
1

# 1.2.2 Expanding the Services Menu



# 1.3 How Resources are Organized in GCP

All resources in GCP are deployed into a Project. If you have an account as an individual, then that is the only structure that you will have. If you have an Organization account, then Projects can be located directly under the Organization node, or they can optionally be grouped together into Folders which are under the Organization node.



# 1.4 Before You Begin

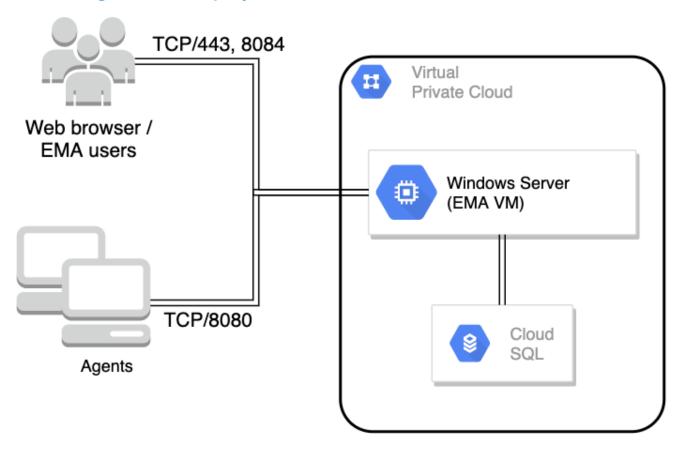
If your organization already has a GCP account, then you should ask to have a cloud administrator create a Project for you and give you Project Owner access. If you are the cloud administrator, then you can go to the **IAM & Admin > Manage Resource** menu in GCP to create the project yourself.

If your organization doesn't have a GCP account, or you want to evaluate it as an individual, then you can go to <a href="https://console.cloud.google.com/">https://console.cloud.google.com/</a> and sign in with a Google account and then you will be able to start a free trial with promotional credit included.

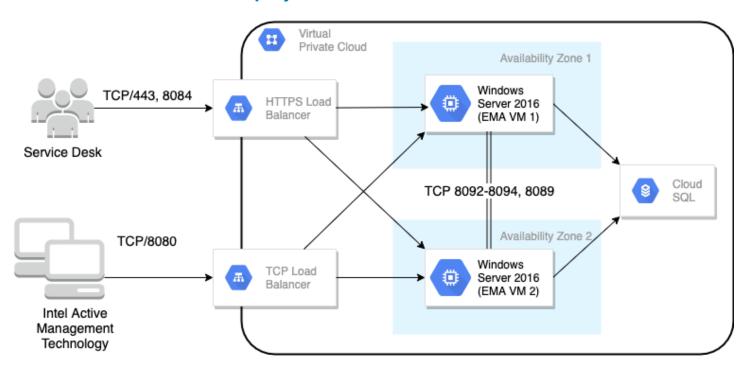
Check with your network administrator to ask if there is a preferred address space to use. You will want to avoid overlapping with your corporate network to prevent routing issues if you already have a VPN established to the cloud provider, or if you will in the future. You will also want to find out what the source IP address will be for traffic leaving your organization to reach the cloud so that you'll be able to allow only trusted networks to reach the Intel EMA virtual machine from the internet.

# 2 High-level Architecture Diagrams

# 2.1 Single Server Deployment



# 2.2 Distributed Server Deployment



# 3 Network Deployment

#### 3.1 Overview

In order for virtual machines to communicate with each other, with the cloud provider, or with the internet, we first need to configure a network environment. A Virtual Private Cloud network (VPC network) is the fundamental building block for your private network in GCP, and it closely resembles a traditional network except that it is virtualized within GCP. A VPC network is a global resource that consists of a list of regional virtual subnetworks (subnets) in data centers, all connected by a global wide area network. VPC networks are logically isolated from each other.

When creating a VPC network you will need to provide a custom private IP address space. GCP will assign resources a private IP address from this address space when needed. You should consult with your network engineering team to identify an available IP address block to use to avoid routing conflicts in case your company already has private IP connectivity to the cloud or will in the future.

We will also need to allocate an IP block for private services access to allow virtual machine(s) to access Google services through a private connection rather than through public endpoints.

When we create the VPC network, we'll also need to create at least one subnet. Subnets enable you to segment the virtual network by allocating a portion of the virtual network's address space to each subnet. You can then deploy resources into a specific subnet.

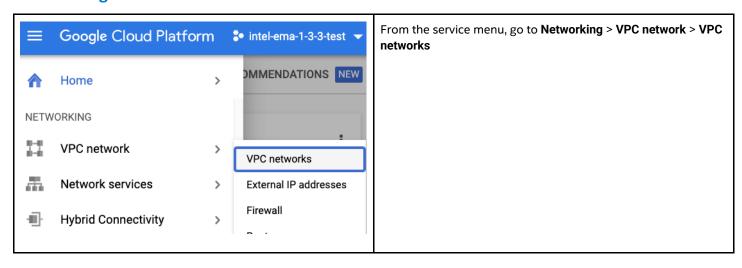
For further information about services deployed in this section, see the following links:

- VPC: <a href="https://cloud.google.com/vpc/docs">https://cloud.google.com/vpc/docs</a>
- Private Google Access: <a href="https://cloud.google.com/vpc/docs/configure-private-google-access">https://cloud.google.com/vpc/docs/configure-private-google-access</a>
- Cloud NAT: https://cloud.google.com/nat/docs/overview
- Cloud Router: https://cloud.google.com/network-connectivity/docs/router

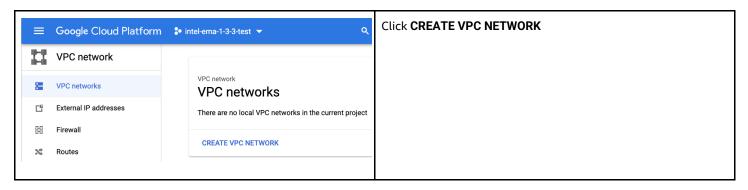
#### 3.2 Virtual Private Cloud Network

Follow this procedure to create a VPC network with a single subnet

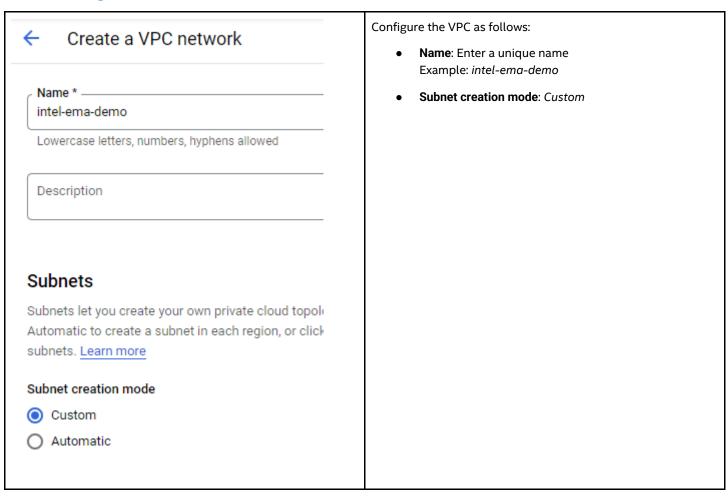
#### 3.2.1 Navigate to VPC Networks



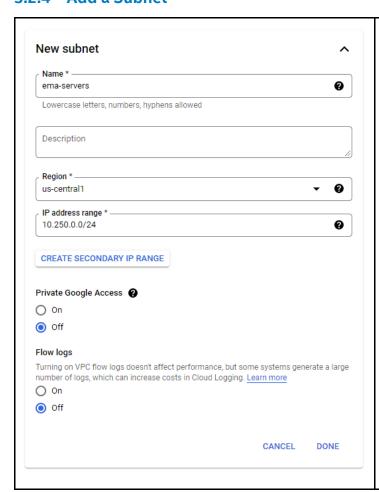
#### 3.2.2 Create VPC Network



# 3.2.3 Configure VPC Network



#### 3.2.4 Add a Subnet

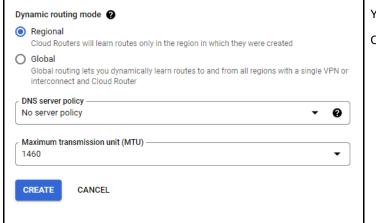


Configure the New subnet section as follows:

- **Name**: Enter a unique subnet name Example: *ema-servers*
- Region: Choose a region where you want to deploy resources
   Example: us-central1
- IP address range: Enter an IP address range to use Example: 10.250.0.0/24
- Private Google access: On

Click the Done button.

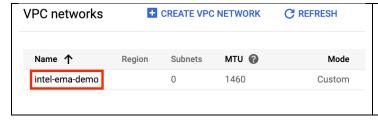
#### 3.2.5 Finalize VPC



You can leave the rest of the settings with default values.

Click the Create button to finalize the VPC network.

#### 3.2.6 Go into the VPC Network Details

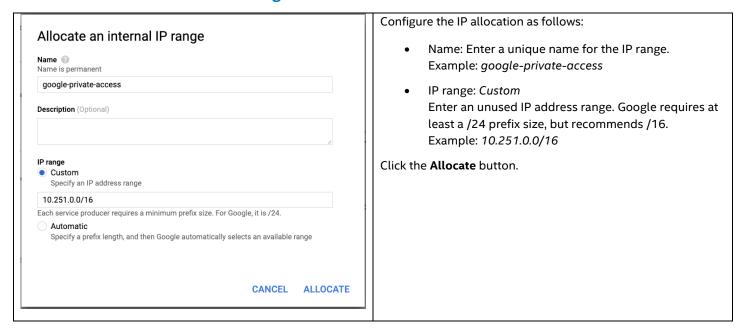


Click on the name of the newly created VPC to go the details screen.

## 3.2.7 Allocate Private Service Connection IP Range



# 3.2.8 Enter Private Service IP Range Details



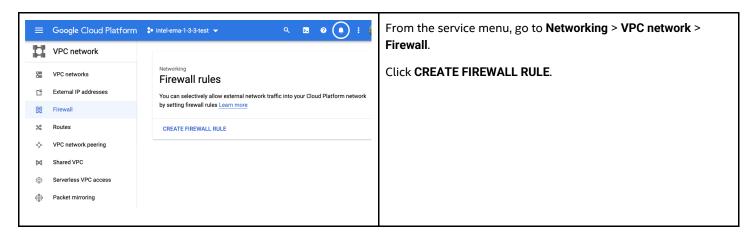
#### 3.3 Firewall Rules

Each VPC network implements a distributed virtual firewall that you can configure. Firewall rules allow you to control which packets are allowed to travel to which destinations. Every VPC network has two implied firewall rules that block all incoming connections and allow all outgoing connections.

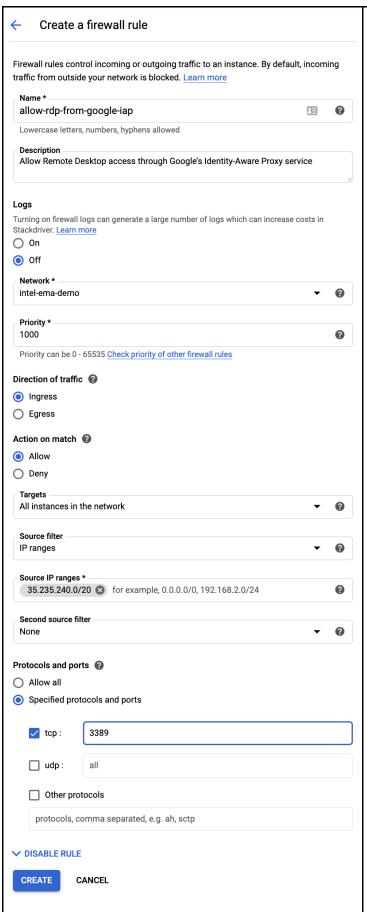
One of the ways that we will specify a target or destination is using tags, which will later be applied to the virtual machine(s) in order to make the related firewall rules take effect for those VMs.

For more information about using a VPC Firewall, visit the following link: <a href="https://cloud.google.com/vpc/docs/firewalls">https://cloud.google.com/vpc/docs/firewalls</a>

# 3.3.1 Navigate to Firewall Rules



#### 3.3.2 Create a Firewall Rule for RDP Traffic



We need to allow ingress traffic from the Google IP ranged used by the Identity-Aware Proxy (IAP) service, which we will use to log into virtual machines.

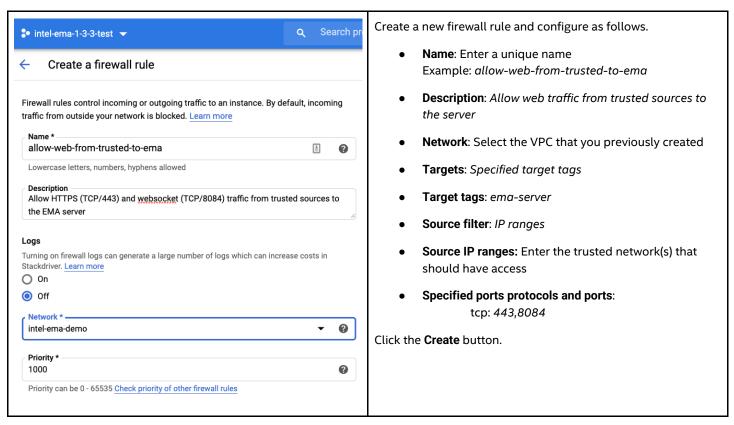
Configure the firewall rule as follows.

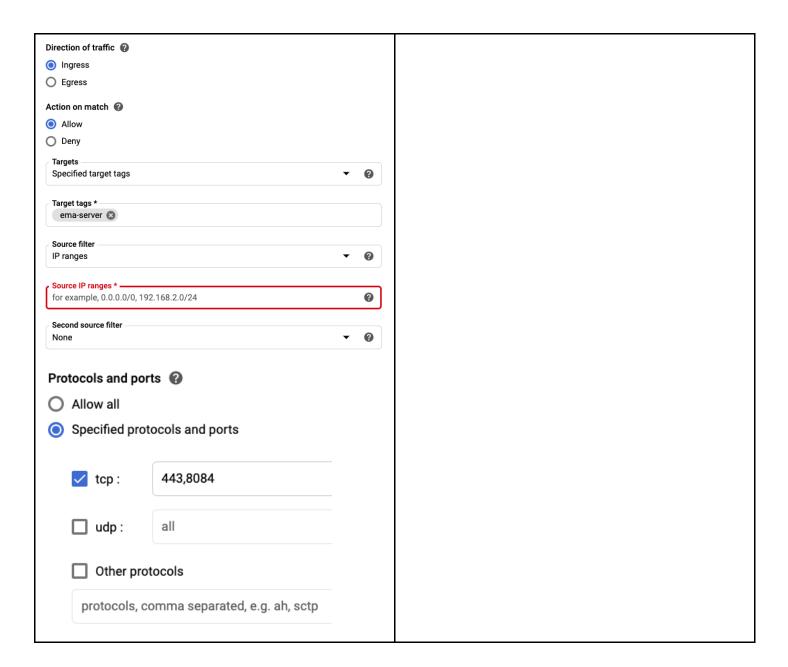
- Name: Enter a unique name Example: allow-rdp-from-google-iap
- **Description**: Allow Remote Desktop access through Google's Identity-Aware Proxy service
- Network: Select the VPC that you previously created
- Targets: All instances in the network
- Source filter: IP ranges
- Source ip ranges: 35.235.240.0/20
- Specified ports protocols and ports:

tcp: 3389

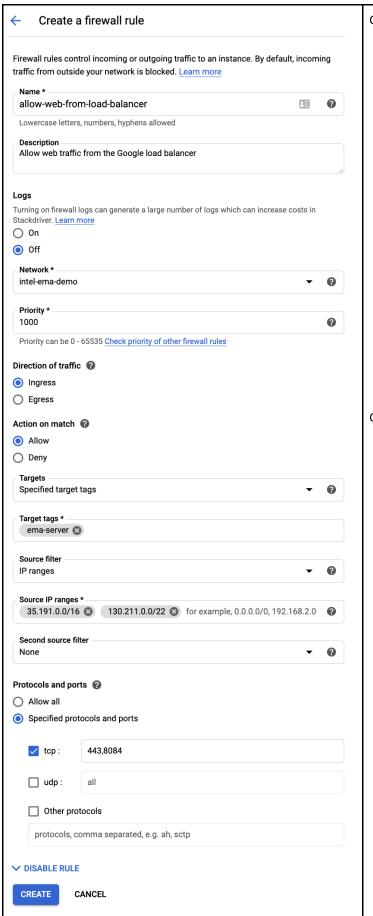


# 3.3.3 Create a Firewall Rule for Web Traffic (Single Server Deployment Only)





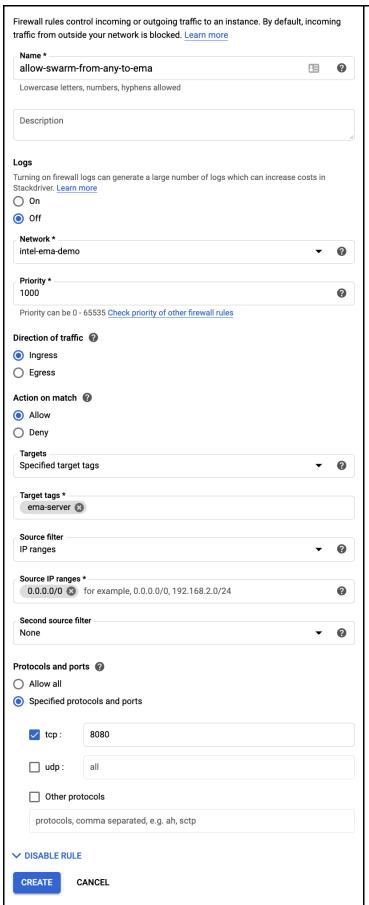
# 3.3.4 Create a Firewall Rule for Web Traffic (Distributed Server Deployment Only)



Create a new firewall rule and configure as follows.

- Name: Enter a unique name Example: allow-web-from-load-balancer
- Description: Allow web traffic from the Google load balancer
- Network: Select the VPC that you previously created
- Targets: Specified target tags
- Target tags: ema-server
- Source filter: IP ranges
- Source IP ranges:
  - 0 35.191.0.0/16
  - 0 130.211.0.0/22
- Specified ports protocols and ports:
  - o tcp: 443,8084

#### 3.3.5 Create a Firewall Rule for Swarm Traffic

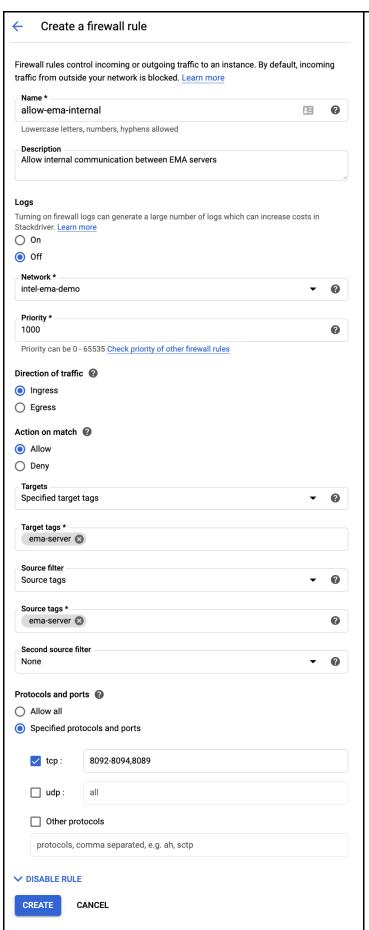


Create a new firewall rule and configure as follows.

- Name: Enter a unique name Example: allow-swarm-from-any-to-ema
- **Description**: Allow EMA agent traffic from anywhere to the server
- Network: Select the VPC that you previously created
- Targets: Specified target tags
- Target tags: ema-server
- Source filter: IP ranges
- Source IP ranges: 0.0.0.0/0
- Specified ports protocols and ports:

tcp: 8080

## 3.3.6 Create a Firewall rule for Server-to-server Traffic (Distributed Server Deployment Only)



Create a new firewall rule and configure as follows.

 Name: Enter a unique name Example: allow-ema-internal

• **Description**: Allow internal communication between EMA servers

• Network: Select the VPC that you previously created

• Targets: Specified target tags

Target tags: ema-server

• Source filter: Source tags

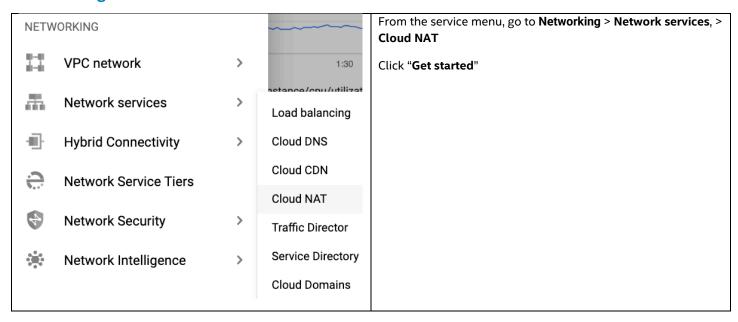
Source tags: ema-server

Specified ports protocols and ports:

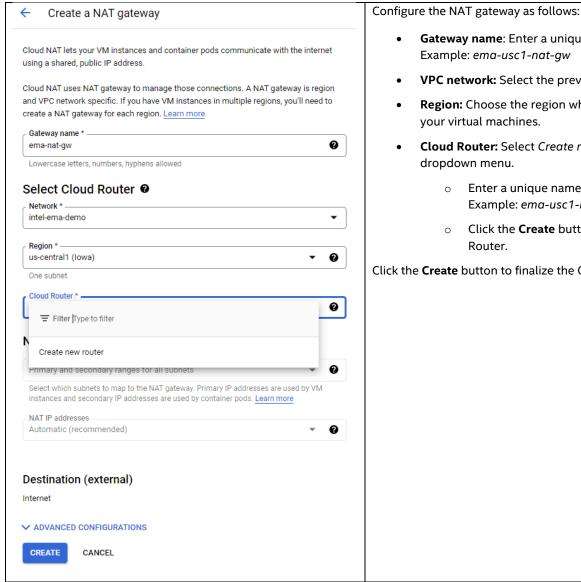
tcp: 8092-8094,8089

# 3.4 Deploy Cloud NAT and Cloud Router

# 3.4.1 Navigate to Cloud NAT



# 3.4.2 Configure Cloud NAT Details and Create Cloud Router



- Gateway name: Enter a unique name
- VPC network: Select the previously created VPC
- Region: Choose the region where you're deploying
- Cloud Router: Select Create new router from the
  - Enter a unique name for the Cloud Router Example: ema-usc1-router
  - Click the Create button to finalize the Cloud

Click the Create button to finalize the Cloud NAT gateway.



# 4 Cloud SQL Deployment

Google Cloud SQL for SQL Server is a fully managed platform-as-a-service (PaaS) database engine, with features including:

- Custom machine types with up to 624 GB of RAM and 96 CPUs.
- Up to 30 TB of storage available, with the ability to automatically increase storage size as needed.
- Create and manage instances in the Google Cloud Console.
- Instances available in US, EU, Asia or Australia.
- Customer data encrypted on Google's internal networks and in database tables, temporary files, and backups.
- Support for secure external connections with the Cloud SQL Proxy or with the SSL/TLS protocol.
- Import databases using BAK and SQL files.
- Export databases using BAK files.
- Automated and on-demand backups.
- Integration with Stackdriver logging and monitoring.
- SQL Server Agent enabled to facilitate replication and other jobs.

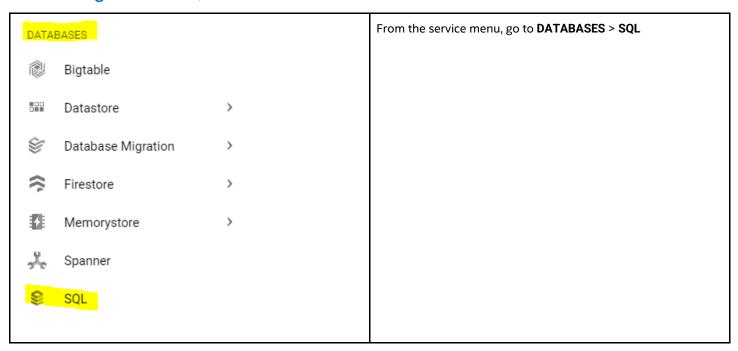
Note: Cloud SQL Does NOT support AD Authentication.

For more information about Cloud SQL, including a full list of features that are not supported, visit the following link: <a href="https://cloud.google.com/sql/docs/sqlserver">https://cloud.google.com/sql/docs/sqlserver</a>

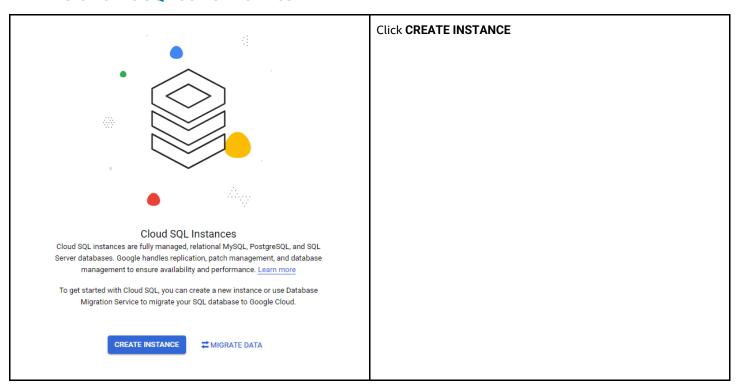
## 4.1 Create the Cloud SQL Server

Follow this procedure to create a SQL Server database and grant access to your virtual machine(s).

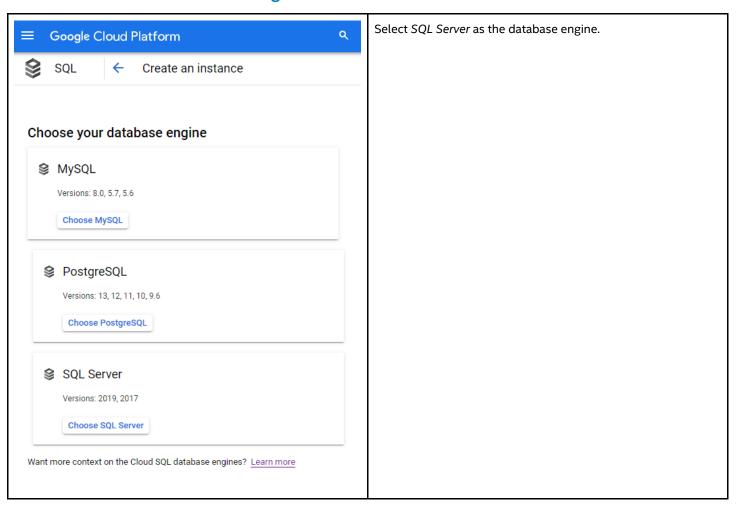
#### 4.1.1 Navigate to the SQL Service



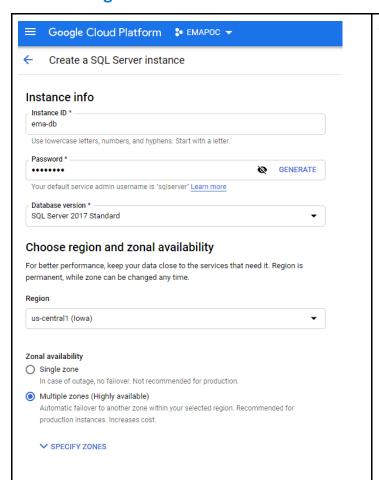
## 4.1.2 Create the SQL Server Instance



# 4.1.3 Select the Database Engine



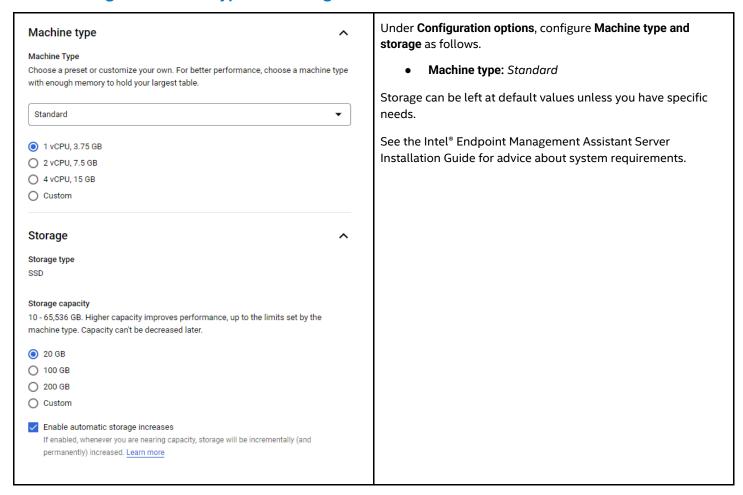
# 4.1.4 Configure Basic Instance Information



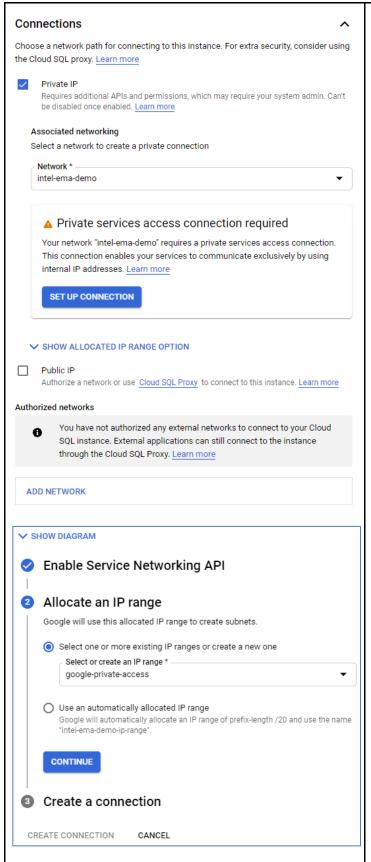
Configure basic details as follows.

- **Instance ID**: Enter a unique name Example: *ema-db*
- **Password**: Create a password. Note that the default service admin username is 'sqlserver'.
- Database version: SQL Server 2017 Standard
- Region: Use the same region as your subnet.
- Zonal availability: Multiple zones

# 4.1.5 Configure Machine Type and Storage



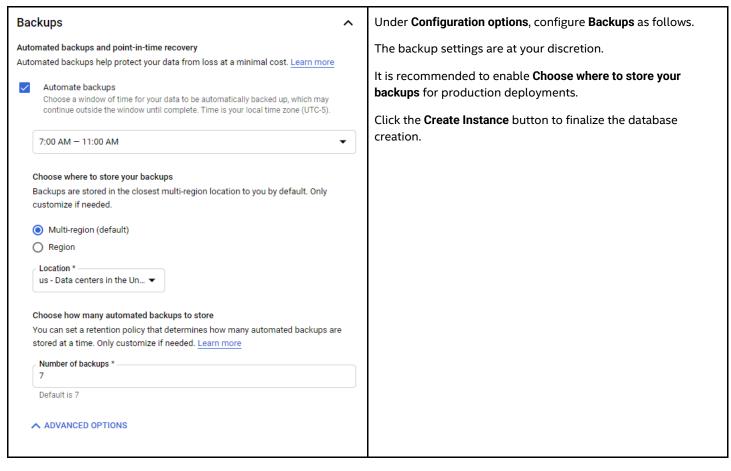
## 4.1.6 Configure Connectivity



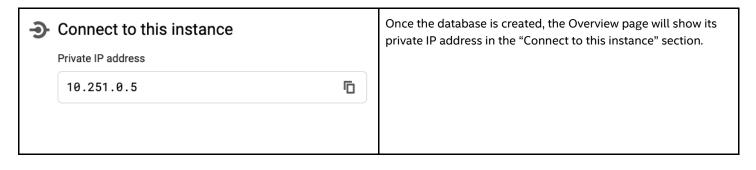
Under Configuration options, configure Connections as follows.

- Select Private IP
- Associated networking: Select the VPC that you previously created
- Click SET UP CONNECTION
  - o See second (lower) image at left
  - Select Select one or more... and select google-private-access for IP range
  - o Click CONTINUE
  - o Click Create Connection

## 4.1.7 Configure Backups



#### 4.1.8 Get the Database IP Address



# 5 Virtual Machine Deployment

#### 5.1 Overview

Google Compute Engine (GCE) gives you the flexibility of compute virtualization without having to buy and maintain the physical hardware that runs it. However, you are still responsible for maintaining the guest operating system and the software that runs on it.

When you create an instance in a project, you specify the zone, operating system, and machine type of that instance. When you delete an instance, it is removed from the project. The machine type is what determines the CPU and Memory to allocated to the GCE virtual machines (VMs) at the time of creation, with Storage being a separate option, but you also change the machine type of a stopped instance or increase the amount of storage at a later time.

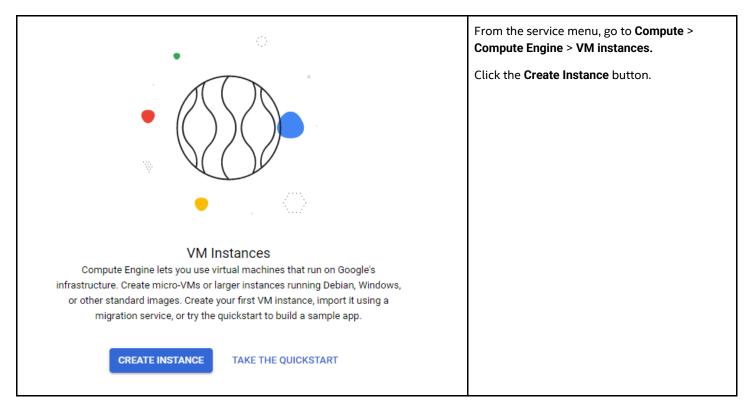
Each Compute Engine instance belongs to one VPC network. Instances in the same network communicate with each other through a local area network protocol. An instance uses the internet to communicate with any machine, virtual or physical, outside of its own network.

For more information about Google Compute Engine, visit the following links:

https://cloud.google.com/compute

https://cloud.google.com/compute/docs/concepts

#### 5.2 Create a GCE VM Instance



## 5.2.1 Configure the VM Basic Details

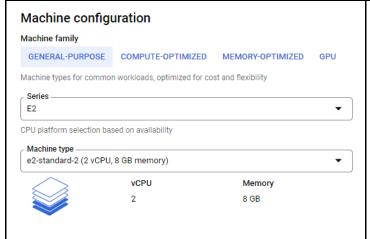


Configure VM basic details as follows.

Name: Enter a unique name
 Example: ema-server-1

- **Region**: Select the same region that we've used previously.
- **Zone**: Choose a zone that will be different from the other EMA VM

## **5.2.2 Configure the VM Machine Type**



Choose the appropriate machine type. See the Intel® Endpoint Management Assistant Server Installation Guide for system requirements.

You can change this at a later time when the VM is powered down

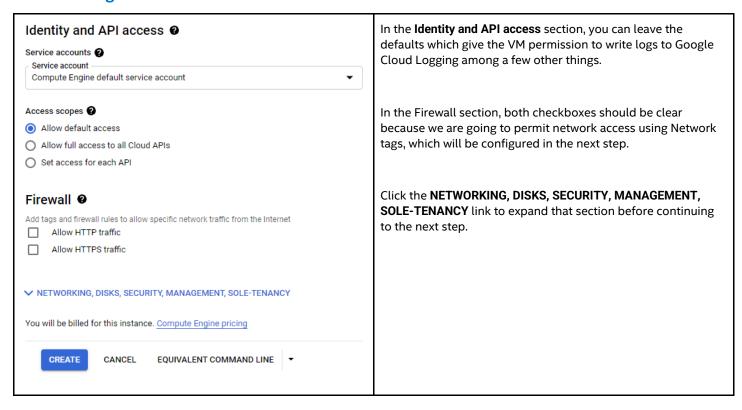
# 5.2.3 Configure the VM Boot Image



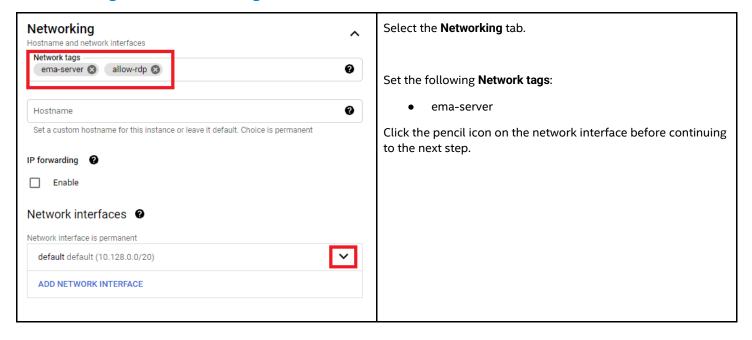
Set **Boot disk** to the latest version of Windows Server Datacenter supported by Intel EMA.

See the Intel® Endpoint Management Assistant Server Installation Guide for supported operating systems.

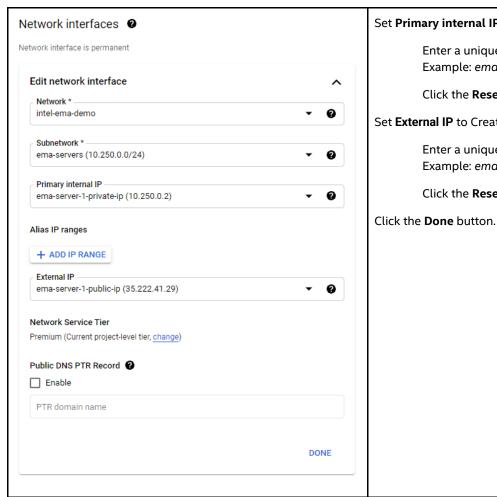
## 5.2.4 Configure VM Access and Firewall



## 5.2.5 Configure VM Networking



## 5.2.6 Configure the VM Network Interface (Single Server Deployment)



Set **Primary internal IP** to Reserve static internal IP address

Enter a unique name for the IP reservation Example: ema-server-1-private-ip

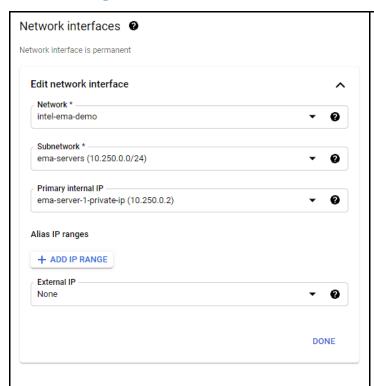
Click the Reserve button.

Set External IP to Create IP address.

Enter a unique name for the IP reservation Example: ema-server-1-public-ip

Click the Reserve button.

# 5.2.7 Configure the VM Network Interface (Distributed Server Deployment)



Set **Primary internal IP** to Reserve static internal IP address

Enter a unique name for the IP reservation Example: ema-server-1-private-ip

Click the Reserve button.

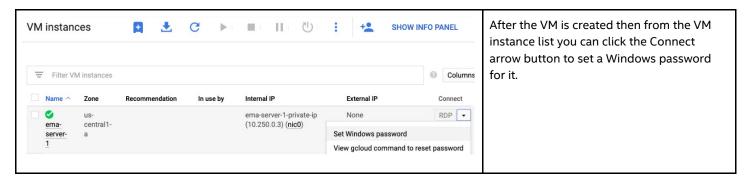
Set External IP to None.

Click the **Done** button.

#### 5.2.8 Finalize VM Creation

Click the Create button at the bottom of the screen to finalize the VM creation.

#### 5.2.9 Set Windows Password



# 5.3 Create a Second GCE VM Instance (Distributed Server Deployment Only)

For a distributed server deployment, repeat the previous steps to create another VM. It is recommended that you deploy to a different zone to mitigate the impact of a zone outage.

# 5.4 Logging into virtual machines with RDP

For virtual machines that do not have a public IP address, this section describes a method of tunneling a RDP connection to your VMs using Google's Identity-Aware Proxy (IAP).

This section requires that you have the Cloud SDK installed so that you have access to the gcloud command-line utility. For installation instructions, see <a href="https://cloud.google.com/sdk/docs/install">https://cloud.google.com/sdk/docs/install</a>

Once you have the gcloud utility installed and configured, then you will be able to start an IAP tunnel to your virtual machine in order to forward a local port of your choosing to the RDP port of the VM. Example command:

```
gcloud compute start-iap-tunnel ema-server-1 3389 --local-host-port=localhost:33389 --zone=us-central1-a
```

You will need to adjust the command to have the correct server name and zone in order to work.

For more information about using IAP for TCP forwarding, visit the following link: <a href="https://cloud.google.com/iap/docs/using-tcp-forwarding">https://cloud.google.com/iap/docs/using-tcp-forwarding</a>

# 6 Load Balancer Deployment (Distributed Server Deployment Only)

A load balancer distributes user traffic across multiple instances of your applications. By spreading the load, load balancing reduces the risk that your applications become overburdened, slow, or nonfunctional.

We will use a HTTPS Load Balancer for web traffic, and a TCP Proxy Load Balancer for swarm traffic. You will need to have a SSL/TLS certificate during HTTPS LB creation.

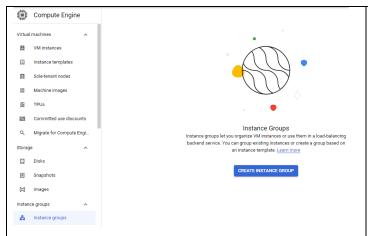
The backend of the load balancer an instance group. Our virtual machines need manual configuration and so not support autoscaling, so we will be using Unmanaged Instance Groups. These are zonal resources, so we will need to create separate instance groups for each zone that you have deployed Intel EMA VMs into.

One other important note is that the TCP load balancer we are using only accepts traffic on certain well-known ports on the frontend, so this will require you to update some settings after you have installed Intel EMA on the server. There are instructions on how to do this in the Intel EMA Server Installation Guide.

For more information about Google load balancing, visit the following link: <a href="https://cloud.google.com/load-balancing/docs">https://cloud.google.com/load-balancing/docs</a>

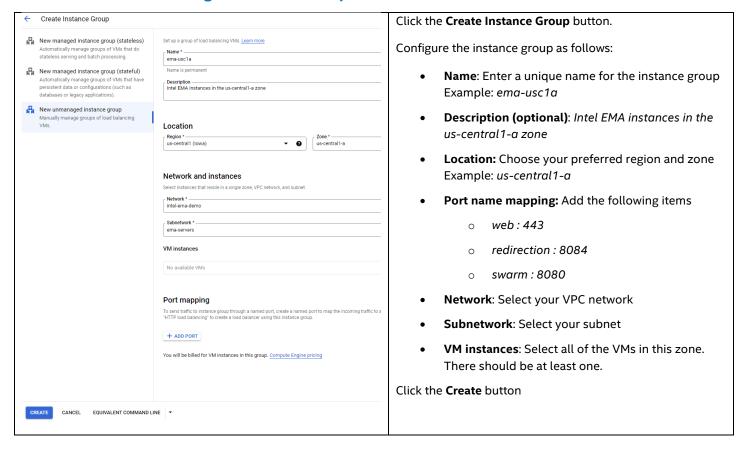
# 6.1 Create Unmanaged Instance Group(s)

#### 6.1.1 Navigate to Instance Groups



From the service menu, go to **Compute > Compute Engine > VM instances**.

## 6.1.2 Create an Unmanaged Instance Group



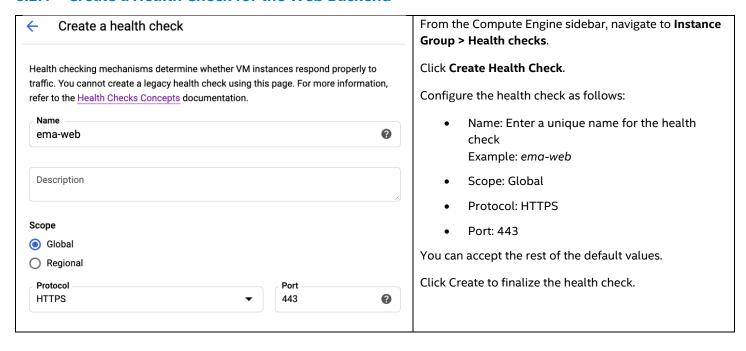
#### **6.1.3 Create additional Instance Groups**

Follow the previous steps to create an unmanaged instance group for each other zone in which you have deployed an Intel EMA VM.

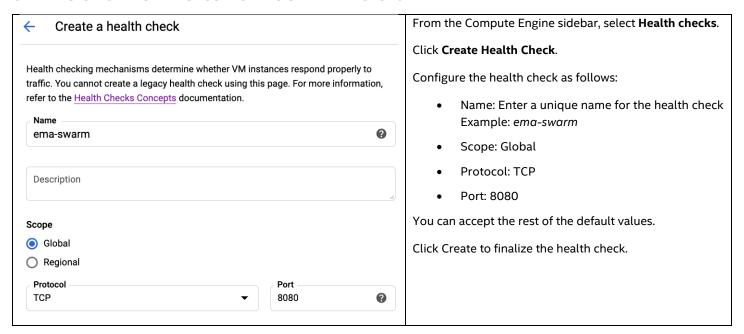
#### 6.2 Create Health Checks

We need to create health checks so that the load balancers will be able to determine which instances a healthy and can receive traffic.

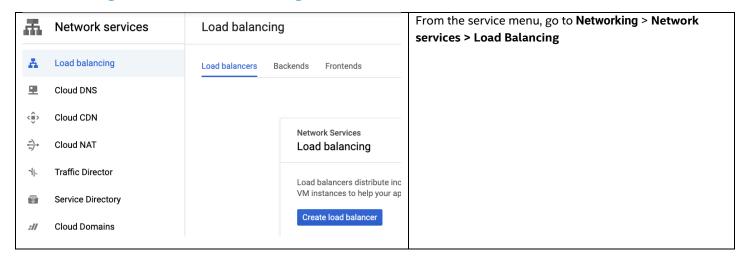
#### 6.2.1 Create a Health Check for the Web Backend



#### 6.2.2 Create a Health Check for the Swarm Backend

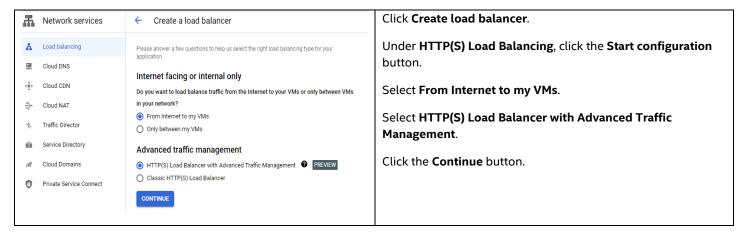


# 6.3 Navigate to Load Balancing



#### 6.4 Create the HTTPS Load Balancer

## 6.4.1 Choose HTTP(S) Load Balancing



#### 6.4.2 Set a Name for the Load Balancer

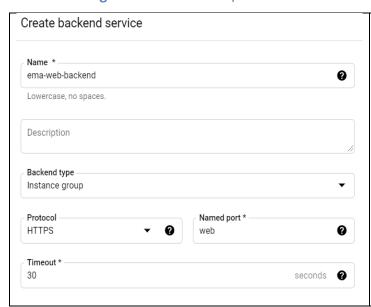


# **6.4.3 Backend Service Configuration**

#### 6.4.3.1 Create a backend service



#### 6.4.3.2 Configure backend service, basic details



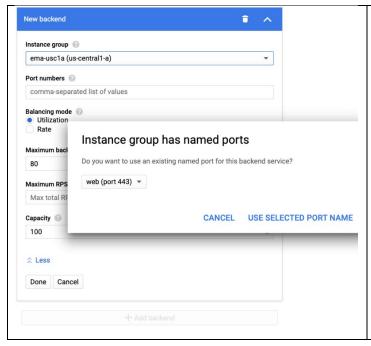
Configure the backend service as follows:

- Name: Enter a unique name for the backend service Example: ema-web-backend
- Backend type: Instance group

Protocol: HTTPS

• Named port: web

#### 6.4.3.3 Add Backends



In the **New backend** section, select your first instance group that you previously created.

You will get a pop-up window asking if you want to use an existing named port. Select **web (port 443)** and click **Use Selected Port Name.** 

Click Done.

For each additional unmanaged instance group that you previously created, click the Add Backend button and then repeat these instructions.

#### 6.4.3.4 Set Health Check



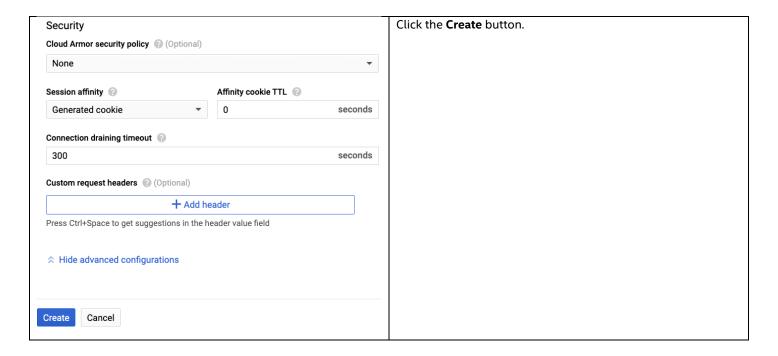
From the **Health check** dropdown menu, select the **ema-web** (HTTPS) health check that you previously created.

#### 6.4.3.5 Enable Session Affinity

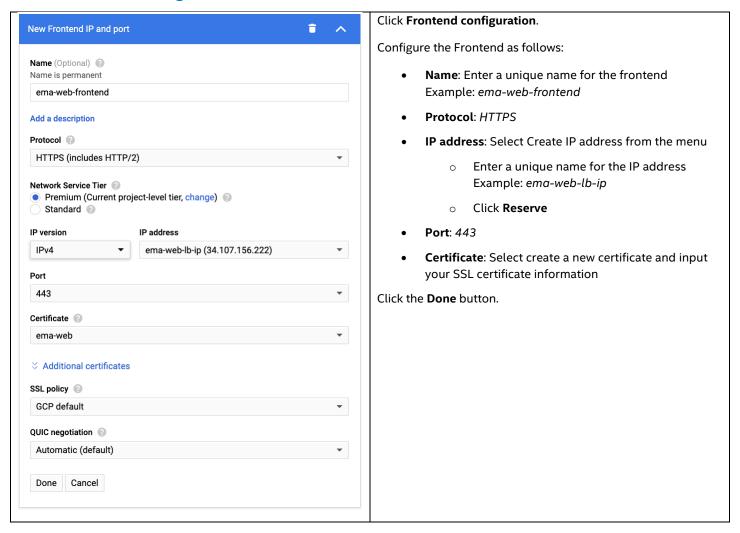
 $\stackrel{>}{\sim}$  Advanced configurations (Session affinity, connection draining timeout)

Click on **Advanced configurations** to show additional options.

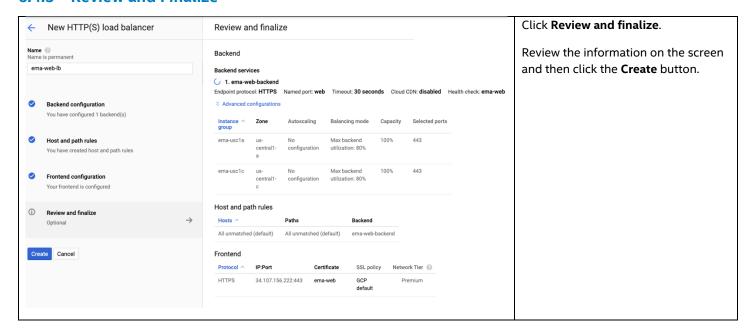
Set **Sessional affinity** to *Generated cookie*.



# **6.4.4 Frontend Configuration**

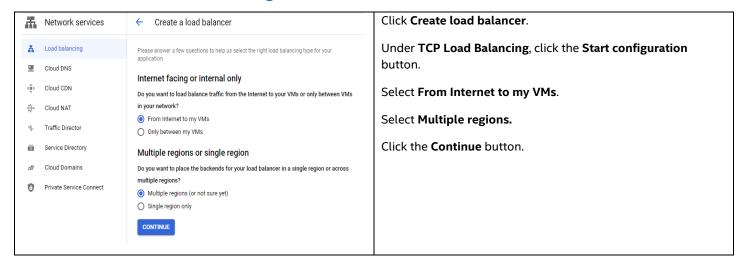


#### 6.4.5 Review and Finalize

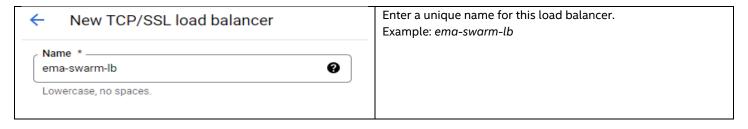


## 6.5 Create the TCP Load Balancer

## 6.5.1 Choose TCP Load Balancing

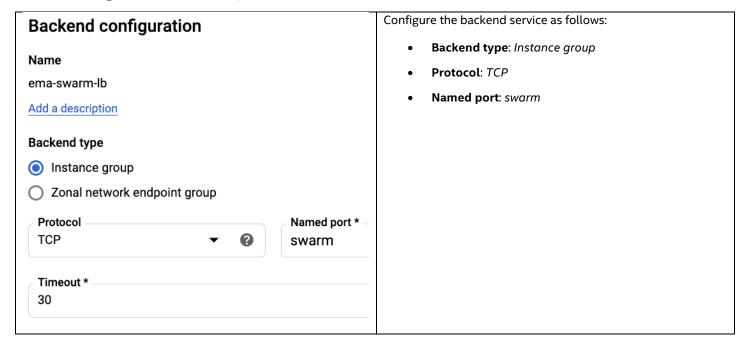


#### 6.5.2 Set a Name for the Load Balancer

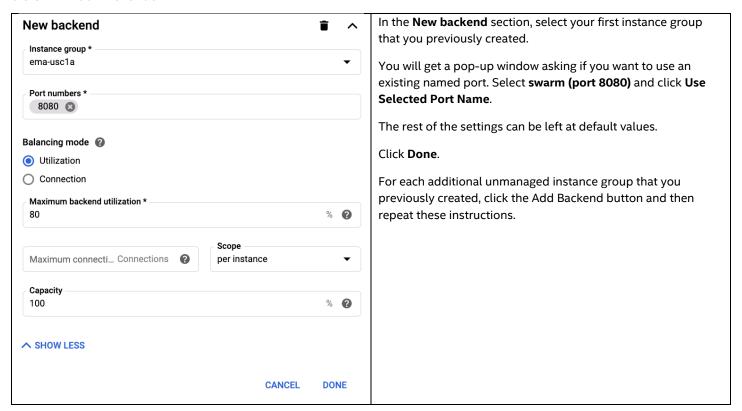


## 6.5.3 Backend Service Configuration

#### 6.5.3.1 Configure backend service, basic details



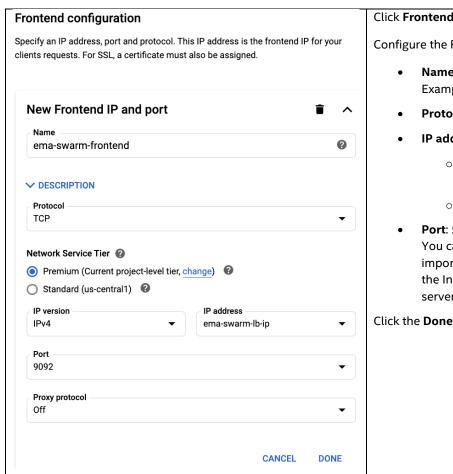
#### 6.5.3.2 Add Backends



#### 6.5.3.3 Set Health Check



## 6.5.4 Frontend Configuration



Click Frontend configuration.

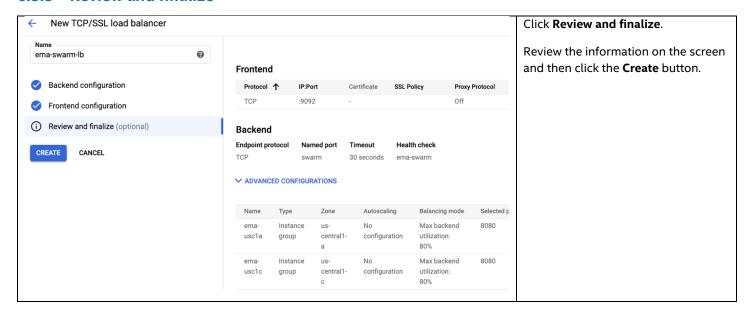
Configure the Frontend as follows:

- Name: Enter a unique name for the frontend Example: ema-swarm-frontend
- Protocol: TCP
- IP address: Select Create IP address from the menu
  - Enter a unique name for the IP address Example: ema-swarm-lb-ip
  - Click Reserve
- Port: 9092

You can choose an alternate port from the list. The important thing is that you follow the instructions in the Intel EMA Server Install Guide later to tell the server to advertise the matching port.

Click the Done button.

#### Review and finalize



# 6.6 DNS for Your Intel EMA Server

For a single-server deployment, if you have your own domain then you will want to create a DNS record pointing to the public IP address that was reserved for the Intel EMA virtual machine.

For a distributed server deployment, then you'll want to create DNS records pointing to the public IP addresses of the load balancers.

Consult with your DNS administrator on this task.

# 7 Appendix B - Notes on Active Directory Integration

As of February 2020, Managed Service for Microsoft AD has become generally available. We have not tested an Intel EMA deployment using this new service, but some links for further reading are included here.

https://cloud.google.com/blog/products/identity-security/managed-service-for-microsoft-active-directory-is-gahttps://cloud.google.com/managed-microsoft-ad/?hl=en\_US