



This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-1104

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The BMC version 01.41.9579 cannot detect the rear Hot-swap dual drive cage

Products Affected

Product Name	Product Code
Intel Rear Hot-swap Dual Drive Cage	A2UREARHSDK
Intel® Server System	R2224WTTYSR, R2312WTTYSR, R2312WTTYS, R2224WTTYS

Description

The BMC version 01.41.9579 cannot detect the rear hot-swap backplane (dual drive cage A2UREARHSDK).

Workaround

Customers who urgently need a workaround should contact intel representative for a customized package for this particular BMC release.

Root Cause

This issue is caused by a code change on the BMC firmware to prevent PSOC I2C 0xd4 collision with NVMe drives.

Corrective Action / Resolution

Download the latest software update package from:

<https://downloadcenter.intel.com/download/25924/Intel-Server-Board-S2600WT-BIOS-and-Firmware-update-for-EFI>

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