



This Action Alert describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-1121

5200 NE Elam Young Parkway
Hillsboro, OR 97124

March 20, 2018

Incorrect FRU information programmed on the Intel® Integrated RAID Module RMS3VC160.

Products Affected

Intel® Integrated RAID Module RMS3VC160 with MM number 946902.

Description

Intel has identified that the model number programmed on the FRU area of the Intel® Integrated RAID Module RMS3VC160 is showing incorrectly as seen from the system's BMC Web console (see next image). This also may cause the server to hang when pulling the controller's FRU information using the frusdr.efi utility by running: "frusdr.efi /d FRU imbdevice 0A" from the server's EFI console



Root Cause

The field containing the controller's model number is 9 characters long, however the field length programmed is 12 characters. This causes the software to incorrectly read 3 extra characters.

This does not impact the controller's functionality.

Corrective Action/Resolution

Impacted boards (see serial number list in the next pages) can be fixed by running the appropriate script. Download the [fix package](#) corresponding to your system and follow the instructions in the readme file.

Please contact your Intel Sales Representative if you require more specific information about this issue.



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Serial number list of affected products.

| | | | | | | | |
|------------|------------|------------|------------|------------|------------|------------|------------|
| SK61707930 | SK63809844 | SK63810320 | SK63810371 | SK63810426 | SK63810524 | SK63810604 | SK63810659 |
| SK62007373 | SK63809845 | SK63810321 | SK63810372 | SK63810427 | SK63810525 | SK63810606 | SK63810660 |
| SK62007376 | SK63809846 | SK63810323 | SK63810373 | SK63810428 | SK63810527 | SK63810607 | SK63810661 |
| SK62007377 | SK63809847 | SK63810324 | SK63810375 | SK63810429 | SK63810552 | SK63810608 | SK63810662 |
| SK62007378 | SK63809849 | SK63810325 | SK63810376 | SK63810430 | SK63810553 | SK63810609 | SK63810664 |
| SK62007442 | SK63809850 | SK63810326 | SK63810377 | SK63810431 | SK63810554 | SK63810610 | SK63810665 |
| SK62007472 | SK63809851 | SK63810327 | SK63810378 | SK63810432 | SK63810555 | SK63810611 | SK63810666 |
| SK62007517 | SK63809852 | SK63810328 | SK63810379 | SK63810433 | SK63810556 | SK63810612 | SK63810667 |
| SK62007518 | SK63809853 | SK63810329 | SK63810380 | SK63810434 | SK63810557 | SK63810613 | SK63810668 |
| SK62007520 | SK63809854 | SK63810330 | SK63810381 | SK63810435 | SK63810559 | SK63810614 | SK63810669 |
| SK62007524 | SK63809855 | SK63810331 | SK63810382 | SK63810436 | SK63810560 | SK63810616 | SK63810670 |
| SK62105055 | SK63809856 | SK63810332 | SK63810383 | SK63810437 | SK63810561 | SK63810617 | SK63810671 |
| SK62105058 | SK63810265 | SK63810333 | SK63810384 | SK63810460 | SK63810564 | SK63810618 | SK63810672 |
| SK62105063 | SK63810266 | SK63810334 | SK63810386 | SK63810461 | SK63810566 | SK63810619 | SK63810674 |
| SK62105065 | SK63810268 | SK63810335 | SK63810387 | SK63810462 | SK63810567 | SK63810620 | SK63810675 |
| SK62105092 | SK63810269 | SK63810336 | SK63810388 | SK63810463 | SK63810568 | SK63810621 | SK63810676 |
| SK62105110 | SK63810271 | SK63810337 | SK63810390 | SK63810464 | SK63810569 | SK63810622 | SK63810677 |
| SK62105131 | SK63810272 | SK63810338 | SK63810391 | SK63810465 | SK63810570 | SK63810623 | SK63810678 |
| SK62105149 | SK63810273 | SK63810339 | SK63810392 | SK63810466 | SK63810571 | SK63810624 | SK63810680 |
| SK62105155 | SK63810274 | SK63810341 | SK63810393 | SK63810467 | SK63810573 | SK63810625 | SK63810681 |
| SK62105158 | SK63810275 | SK63810342 | SK63810394 | SK63810468 | SK63810574 | SK63810626 | SK63810682 |
| SK62105163 | SK63810276 | SK63810343 | SK63810395 | SK63810469 | SK63810575 | SK63810628 | SK63810683 |
| SK62105165 | SK63810277 | SK63810344 | SK63810397 | SK63810470 | SK63810576 | SK63810629 | SK63810684 |
| SK63809817 | SK63810279 | SK63810345 | SK63810398 | SK63810474 | SK63810577 | SK63810630 | SK63810685 |
| SK63809818 | SK63810280 | SK63810346 | SK63810399 | SK63810476 | SK63810578 | SK63810631 | SK63810686 |
| SK63809819 | SK63810284 | SK63810347 | SK63810400 | SK63810477 | SK63810579 | SK63810632 | SK63810687 |
| SK63809820 | SK63810289 | SK63810348 | SK63810401 | SK63810478 | SK63810580 | SK63810633 | SK63810688 |
| SK63809821 | SK63810290 | SK63810349 | SK63810402 | SK63810479 | SK63810581 | SK63810634 | SK63810690 |
| SK63809822 | SK63810291 | SK63810350 | SK63810403 | SK63810480 | SK63810582 | SK63810635 | SK63810691 |
| SK63809823 | SK63810293 | SK63810351 | SK63810404 | SK63810481 | SK63810583 | SK63810636 | SK63810692 |
| SK63809824 | SK63810294 | SK63810352 | SK63810405 | SK63810482 | SK63810584 | SK63810637 | SK63810694 |
| SK63809825 | SK63810296 | SK63810353 | SK63810406 | SK63810483 | SK63810586 | SK63810639 | SK63810696 |
| SK63809827 | SK63810299 | SK63810354 | SK63810407 | SK63810484 | SK63810587 | SK63810640 | SK63810697 |
| SK63809828 | SK63810304 | SK63810355 | SK63810408 | SK63810485 | SK63810588 | SK63810642 | SK63810698 |
| SK63809829 | SK63810306 | SK63810356 | SK63810409 | SK63810486 | SK63810589 | SK63810643 | SK63810699 |
| SK63809830 | SK63810307 | SK63810357 | SK63810410 | SK63810487 | SK63810590 | SK63810644 | SK63810700 |
| SK63809831 | SK63810308 | SK63810358 | SK63810412 | SK63810488 | SK63810592 | SK63810645 | SK63810701 |
| SK63809832 | SK63810309 | SK63810359 | SK63810413 | SK63810489 | SK63810593 | SK63810646 | SK63810702 |
| SK63809833 | SK63810310 | SK63810360 | SK63810414 | SK63810490 | SK63810594 | SK63810647 | SK63810703 |
| SK63809834 | SK63810311 | SK63810361 | SK63810416 | SK63810491 | SK63810595 | SK63810648 | SK63810704 |
| SK63809835 | SK63810312 | SK63810362 | SK63810417 | SK63810492 | SK63810596 | SK63810650 | SK63810705 |
| SK63809836 | SK63810313 | SK63810363 | SK63810418 | SK63810493 | SK63810597 | SK63810651 | SK63810706 |
| SK63809837 | SK63810314 | SK63810364 | SK63810419 | SK63810494 | SK63810598 | SK63810652 | SK63810707 |
| SK63809838 | SK63810315 | SK63810365 | SK63810420 | SK63810495 | SK63810599 | SK63810653 | SK63810716 |
| SK63809840 | SK63810316 | SK63810366 | SK63810421 | SK63810496 | SK63810600 | SK63810655 | SK63810717 |
| SK63809841 | SK63810317 | SK63810367 | SK63810423 | SK63810521 | SK63810601 | SK63810656 | SK63810718 |
| SK63809842 | SK63810318 | SK63810368 | SK63810424 | SK63810522 | SK63810602 | SK63810657 | SK63810722 |
| SK63809843 | SK63810319 | SK63810369 | SK63810425 | SK63810523 | SK63810603 | SK63810658 | SK63810723 |



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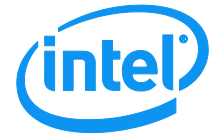
TA-1121

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Serial number list of affected products (continued).

| | | |
|------------|------------|------------|
| SK63810724 | SK63810803 | SK65133937 |
| SK63810725 | SK65133875 | SK65133938 |
| SK63810736 | SK65133876 | SK65133939 |
| SK63810743 | SK65133877 | SK65133940 |
| SK63810744 | SK65133878 | SK65133941 |
| SK63810745 | SK65133879 | SK65133942 |
| SK63810746 | SK65133880 | SK65133943 |
| SK63810747 | SK65133881 | SK65133944 |
| SK63810748 | SK65133882 | SK65133945 |
| SK63810749 | SK65133883 | SK65133946 |
| SK63810750 | SK65133884 | SK65133947 |
| SK63810751 | SK65133889 | SK65133948 |
| SK63810754 | SK65133890 | SK65133949 |
| SK63810755 | SK65133891 | SK65133951 |
| SK63810758 | SK65133892 | SK65133952 |
| SK63810759 | SK65133893 | SK65133953 |
| SK63810760 | SK65133895 | SK65133954 |
| SK63810761 | SK65133901 | SK65133955 |
| SK63810762 | SK65133902 | SK65133956 |
| SK63810764 | SK65133903 | SK65133958 |
| SK63810765 | SK65133904 | SK65133959 |
| SK63810766 | SK65133906 | SK65133965 |
| SK63810767 | SK65133907 | SK65133966 |
| SK63810768 | SK65133908 | SK65133967 |
| SK63810773 | SK65133909 | SK65133969 |
| SK63810774 | SK65133910 | SK65133970 |
| SK63810776 | SK65133911 | SK65133972 |
| SK63810778 | SK65133912 | SK65133973 |
| SK63810780 | SK65133913 | SK65133974 |
| SK63810782 | SK65133914 | SK65133975 |
| SK63810783 | SK65133915 | SK65133976 |
| SK63810784 | SK65133916 | SK65133977 |
| SK63810785 | SK65133919 | SK65133978 |
| SK63810786 | SK65133920 | SK65133979 |
| SK63810787 | SK65133921 | SK65133980 |
| SK63810788 | SK65133923 | SK65133981 |
| SK63810789 | SK65133924 | SK65133982 |
| SK63810791 | SK65133925 | SK65133983 |
| SK63810792 | SK65133926 | SK65133984 |
| SK63810793 | SK65133927 | SK65133985 |
| SK63810794 | SK65133928 | SK65133986 |
| SK63810795 | SK65133929 | SK65133987 |
| SK63810796 | SK65133930 | SK65133988 |
| SK63810797 | SK65133931 | |
| SK63810798 | SK65133932 | |
| SK63810799 | SK65133933 | |
| SK63810800 | SK65133934 | |
| SK63810801 | SK65133935 | |
| SK63810802 | SK65133936 | |



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Product Collaboration and Systems Division
Intel Corporation