



Product Change Notification

Change Notification #: 115251 - 00
Change Title: Intel® RAID Expander RES2CV360, RES2CV240, RES2SV240 and RES2SV240NC
PCN 115251-00, Product Discontinuance End Of Life
Date of Publication: January 10, 2017

Key Characteristics of the Change:

Product Discontinuance

Forecasted Key Milestones:

Product Discontinuance Program Support Begins:	Jan 10, 2017
Last Product Discontinuance Order Date:	Jun 26, 2017
Orders are Non-Cancelable and Non-Returnable After:	Apr 7, 2017
Last Product Discontinuance Shipment Date:	Oct 26, 2017

Description of Change to the Customer:

Intel is announcing the discontinuance of the Intel® RAID Expander RES2CV360, Intel® RAID Expander RES2CV240, Intel® RAID Expander RES2SV240 and Intel® RAID Expander RES2SV240NC as listed in the "Products Affected/Intel Ordering Codes" table below.

Intel will make best efforts to support all orders placed between the Non-Cancelable and Non-Returnable (NCNR) and the Last Product Discontinuance Order (LPDO) dates. Intel will discontinue builds on the LPDO date. After the LPDO date existing inventory is still orderable, under NCNR terms, and will be filled on a first come first served basis. Deliveries must be accepted within 90 days from the LPDO date.

Final purchase orders are non-cancelable and non-returnable, notwithstanding any conflicting terms in our quotes, purchase order acknowledgement or Distributor agreements.

Intel reserves the right to change the products because of material source restriction.

Engineering and Support Guidance for Discontinued Products:

1. No new OS, peripheral or adaptor validation is planned during the extended life period. The THOL, supported processor and tested memory lists are frozen at PDA.
2. No new features enhancements should be expected, however ECOs may be required during the extended life period to maintain supply lines (e.g. to qualify new vendor due to a component EOL).
3. Intel will provide reasonable commercial efforts in debugging issues during the warranty period for the product after the PDA date has passed. Fixes cannot be committed, but Intel will endeavor to provide reasonable workarounds for the product.

Customer Impact of Change and Recommended Action:

Determine your remaining demand for this product and order accordingly.

Lead-times on products with announced product discontinuance can typically stretch to 12 weeks and volumes are not buffered during the PDA period. Please work with your Intel representative on your quarterly demand forecast in order to reduce lead-times to 2 - 4 Weeks.

Please contact your local Intel Sales Office or Distributor if you require more information or need assistance in selecting a replacement product.

Milestone dates are estimates and subject to change based on business and operational conditions.

Products Affected / Intel Ordering Codes:

Product Name	Product Code	MM#
Intel® RAID Expander	RES2CV360	918935
Intel® RAID Expander	RES2CV240	918934
Intel® RAID Expander	RES2SV240	908137
Intel® RAID Expander	RES2SV240NC	915431

PCN Revision History:

Date of Revision:

January 10, 2016

Revision Number:

00

Reason:

Originally Published PCN



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The products described in this document may contain design defects or errors known as errata which may cause the product to deviate from published specifications. Current characterized errata are available on request.

Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

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