



This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-1111-01

5200 NE Elam Young Parkway
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Field Replaceable Unit information incorrectly programmed on Intel® Server Board S2600CWR Family and Intel® Server Board S2600KPR

Products Affected

Product Code	MM#	PBA
S2600CW2R	943803	H12881-261
S2600CW2SR	943804	H12883-261
S2600CWTR	943805	H12882-261
S2600CWTSR	943806	H12884-261
S2600KPR	943789	H13888-361

Description

Intel has confirmed that during the board assembly process, Field Replaceable Unit (FRU) information was incorrectly programmed onto the Intel server boards listed above.

Affected Intel server boards will display the following error when the onboard FRU data is being read during a system software update using the Intel System Update Package (SUP) downloaded from Intel's online website:

<https://downloadcenter.intel.com/>

```
The FRU Headers for System FRU and file FRU are not matching.  
Do you want to continue?
```

Should this error be encountered during a system software update, customers should enter a "Y" to continue the update process. The FRUSDR update will install the proper FRU and SDR data and the system will operate correctly. However, the error message will persist each time the SUP is run.

To correct this issue and stop the error message from occurring, customers may opt to implement the Corrective Action identified below.

Corrective Action / Resolution

- Intel has made available a **FRUFIX** utility that will restore proper FRU information on affected boards. The **FRUFIX** Utility can be used under the embedded uEFI Shell or under Linux using the Intel® One Boot Flash Update Tool. Please refer to the readme file included within the utility package for usage instructions.
- The **FRUFIX** utility can be downloaded from the product page of the impacted board at the following website: <https://downloadcenter.intel.com/>

Please contact your Intel Sales Representative if you require more specific information about this issue.

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