



This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-0998-3

5200 NE Elam Young Parkway
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INTEL® ESRT2 RAID NOT SUPPORTED ON INTEL® SERVER BOARD S2600CP2/S2600CP2J

Products Affected

Intel® Server Board S2600CP2 and Intel® Server Board S2600CP2J. The detailed Product Code and the MM# are listed in below table:

Product Code	MM#
BBS2600CP2	916039
DBS2600CP2	916040
DBS2600CP2IOCI	920971
BBS2600CP2J	921042

Description

The Intel® Embedded Server RAID Technology 2 (ESRT2) is not supported on the Intel® Server Board S2600CP2 and Intel® Server Board S2600CP2J. The server boards mentioned above cannot detect storage devices during the Operating System (OS) installation process for all Operating Systems.

The Intel® Server Board S2600CP4 products are not impacted by this issue.

Root Cause

The Sub-System ID (SSID) of the impacted server boards are not supported by the current ESRT2 drivers for all Operating Systems.

Corrective Action / Resolution

On the Intel® Server Board S2600CP2 and Intel® Server Board S2600CP2J, the issue was fixed by the ESRT2 driver 15.00.0927.2012 available on following download links:

ESRT2 RAID driver for Linux*:

http://downloadcenter.intel.com/Detail_Desc.aspx?agr=Y&DwnldID=22135&lang=eng

ESRT2 RAID driver for Windows*:

http://downloadcenter.intel.com/Detail_Desc.aspx?agr=Y&DwnldID=22120&lang=eng

Please contact your Intel Sales Representative if you require more specific information about this issue.

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