



This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-1051-02

5200 NE Elam Young Parkway
Hillsboro, OR 97124

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No bootable network devices are available during BIOS POST on the Intel[®] Server Board S5520UR and the Intel[®] Server Systems SR1600UR/SR1625UR/SR2600UR/SR2625UR

Products Affected

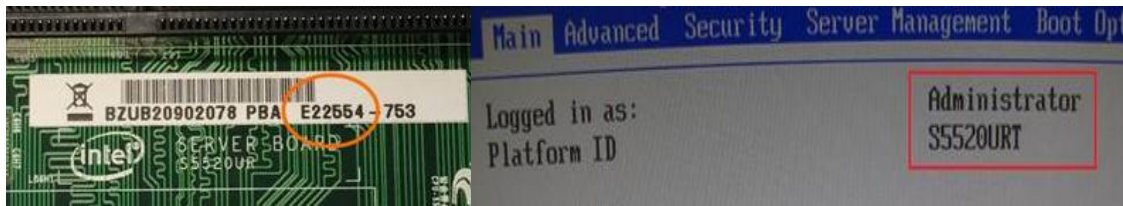
Product Name	Product Code	MM#
Intel [®] Server System SR1625URR	SR1625URR	905664
Intel [®] Server System SR1625URSASR	SR1625URSASR	905665
Intel [®] Server System SR2600URLXR	SR2600URLXR	905667
Intel [®] Server System SR2625URLXR	SR2625URLXR	905669
Intel [®] Server Board S5520UR	BB5520UR	905485

Description

Intel has found that no bootable network devices are available during BIOS POST on the Intel[®] Server Board S5520UR and the Intel[®] Server Systems SR1600UR/SR1625UR/SR2600UR/SR2625UR. This issue has been root caused to the incorrect image programmed onto the BIOS flash component. The serial numbers of the affected products are shown in the table below:

Product Name	From Serial Number	To Serial number
Intel [®] Server System SR1625URR	BZPR40300001	BZPR40400160
Intel [®] Server System SR1625URSASR	BZPR34200001	BZPR40300080
Intel [®] Server System SR2600URLXR	BZDT35000001	BZDT35000136
Intel [®] Server System SR2625URLXR	BZDT35100001	BZDT35200110
Intel [®] Server Board S5520UR	BZUB32601012	BZUB32601089
Intel [®] Server Board S5520UR	BZUB34201504	BZUB40200244

In the BIOS Setup Utility, the platform ID on the affected boards with PBA E22554-753 will be S5520URT instead of S5520URR as shown in the picture below:



Root Cause

The server boards affected were programmed with an incorrect BIOS image.

Corrective Action / Resolution

Verify the Platform ID in the BIOS menu, PBA number and serial number on the board to see whether the system is affected by this issue. If the system is affected, contact Intel using the normal warranty process. Please indicate that you are calling about TA-1051 when you contact Intel. Have the following information when you call:

- MM#
- Product Code
- Serial number(s) of the affected product(s)

Please contact your Intel Sales Representative if you require more specific information about this issue.

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