



This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-1043-02

5200 NE Elam Young Parkway
Hillsboro, OR 97124

December 02, 2013

The Intel® Server Board S2600CP and Intel® Server System P4000CP may have been programmed with an incorrect BIOS

Products Affected

| Product Name | Product Code | MM# | Board PBA# |
|------------------------------|--------------|--------|------------|
| Intel® Server Board S2600CP | BBS2600CP2 | 916039 | G50768-510 |
| | DBS2600CP2 | 916040 | G50768-510 |
| | DBS2600CP4 | 916041 | E99552-510 |
| | BBS2600CP4 | 916042 | E99552-510 |
| Intel® Server System P4000CP | P4308CP4MHEN | 916067 | E99552-510 |
| | P4308CP4MHGC | 918994 | E99552-510 |
| | P4208CP4MHGC | 918995 | E99552-510 |

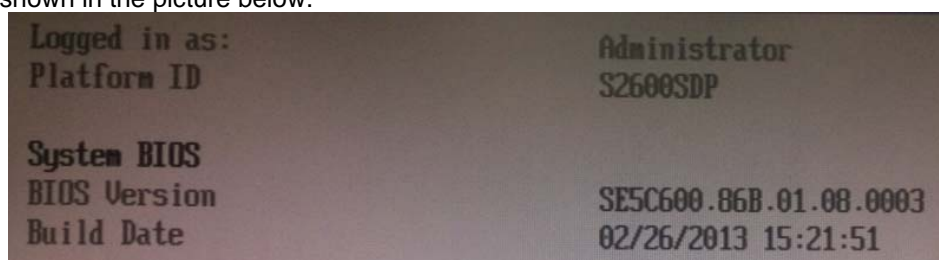
Description

Intel has found that the Intel® Server Board S2600CP and Intel® Server System P4000CP may have been programmed with an incorrect BIOS. Affected board serial numbers are in the table below:

| From Serial Number * | To Serial Number * |
|----------------------|--------------------|
| QSCP33500001 | QSCP33500600 |

* Table updated from revision 01 and serial number range reduced.

The BIOS on the affected boards may show the Platform ID as S2600SDP instead of S2600CP and may have extended BIOS settings, as shown in the picture below.



Root Cause

The server boards affected were programmed with an incorrect BIOS.

Corrective Action / Resolution

Verify the Platform ID in the BIOS menu and contact Intel using your normal warranty process if the server boards are affected by this issue. Please indicate that you are calling regarding TA-1043-02 when you contact Intel. Have the following information when you call: the MM#, the Product Code, and the serial number(s) of the affected product(s).

Please contact your Intel Sales Representative if you require more specific information about this issue.

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