



This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-0844-1

5200 NE Elam Young Parkway
Hillsboro, OR 97124

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Some AXXUSBFLOPPY kits shipped with incorrect cables

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Products Affected

AXXUSBFLOPPY

Description

Some AXXUSBFLOPPY kits have shipped with a USB cable (PN: 6017B0054201) that is approximately one inch too short for use in the SR1500 Intel® Server Chassis. The short cable has a revision of A01. The longer cable that is necessary for the SR1500 has a revision of A02. Both the A01 and A02 cables will successfully fit in the SR2500 chassis. Below is a picture of the longer A02 cable.



Corrective Action / Resolution

All inventory of the revision A01 cables have been purged and all AXXUSBFLOPPY kits have been screened for the correct cable. All future AXXUSBFLOPPY kits will ship with the proper cable included. If you have purchased a kit with the short USB cable and would like a replacement, contact Intel using your normal warranty process. Please indicate that you are calling regarding TA# 0844 and have the part number of the USB cable available (6017B0054201).

Please contact your Intel Sales Representative if you require more specific information about this issue.

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