# Contents

1.0 Introduction .............................................................................................................................5
  1.1 Before You Begin .................................................................................................................... 5
  1.2 Installation Precautions ......................................................................................................... 5
  1.3 Observe Safety and Regulatory Requirements ...................................................................... 6
2.0 Open the Chassis .................................................................................................................. 7
3.0 Upgrade System Memory ...................................................................................................... 8
  3.1 Upgrade to Different Memory .................................................................................................. 8
4.0 Install an M.2 SSD .................................................................................................................. 10
5.0 Close the Chassis ................................................................................................................... 12
6.0 Use the VESA Bracket (Optional) ........................................................................................ 13
7.0 Connect Power ...................................................................................................................... 15
8.0 Set Up Microsoft® Windows® 11 .......................................................................................... 17
9.0 Install the Latest Device Drivers and Software ..................................................................... 18
## Revision History

<table>
<thead>
<tr>
<th>Date</th>
<th>Revision</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 2022</td>
<td>1.0</td>
<td>Initial release.</td>
</tr>
</tbody>
</table>
1.0 Introduction

This User Guide provides step-by-step installation instructions for these products:

- Intel® NUC 11 Essential Mini PC - NUC11ATKC2

1.1 Before You Begin

⚠️ CAUTIONS

The steps in this guide assume you're familiar with computer terminology and with the safety practices and regulatory compliance required for using and modifying computer equipment.

Disconnect the computer from its power source and from any network before performing any of the steps described in this guide.

Failure to disconnect power, telecommunications links, or networks before you open the computer or perform any procedures can result in personal injury or equipment damage. Some circuitry on the board can continue to operate even though the front panel power button is off.

Follow these guidelines before you begin:

- Always follow the steps in each procedure in the correct order.
- Create a log to record information about your computer, such as model, serial numbers, installed options, and configuration information.
- Electrostatic discharge (ESD) can damage components. Perform the procedures described in this chapter only at an ESD workstation using an antistatic wrist strap and a conductive foam pad. If such a station isn't available, you can provide some ESD protection by wearing an antistatic wrist strap and attaching it to a metal part of the computer chassis.

1.2 Installation Precautions

When you install and test the Intel NUC, observe all warnings and cautions in the installation instructions.

To avoid injury, be careful of:

- Sharp pins on connectors
- Sharp pins on circuit boards
- Rough edges and sharp corners on the chassis
- Hot components (such as SSDs, processors, voltage regulators, and heat sinks)
- Damage to wires that could cause a short circuit

Observe all warnings and cautions that instruct you to refer computer servicing to qualified technical personnel.

1.3 Observe Safety and Regulatory Requirements

If you don’t follow these instructions, you increase your safety risk and the possibility of noncompliance with regional laws and regulations.
2.0 Open the Chassis

Unscrew the four corner screws on the bottom of the chassis and lift the cover.
3.0 Upgrade System Memory

The Intel® NUC 11 Essential Mini PC - NUC11ATKC2 has two 260-pin DDR4 SO-DIMM memory slots

<table>
<thead>
<tr>
<th>Pre-installed memory</th>
</tr>
</thead>
<tbody>
<tr>
<td>NUC11ATKC2</td>
</tr>
<tr>
<td>4GB memory module</td>
</tr>
</tbody>
</table>

To upgrade memory, be sure to select memory modules that meet these requirements:
1.2V low voltage memory
- 2933 MHz SO-DIMMs
- Non-ECC
- Up to 32 GB total (2x 16GB memory modules)

Find compatible system memory modules at the Intel® Product Compatibility Tool:
- NUC11ATKC2

3.1 Upgrade to Different Memory

1. Observe the precautions in "Before You Begin" in Section 1.1.
2. Turn off all peripheral devices connected to the computer.
3. Turn off the computer and disconnect the power cord.
4. Remove the computer’s bottom chassis cover.
5. Remove the pre-installed memory module
   a. Gently spread the retaining clips at each end of the memory socket, which causes the module to pop out of the socket (C).
   b. Holding the module by the edges, lift it away from the socket, and store it in an anti-static package.
6. Install the new memory modules
   a. Align the small space at the bottom edge of the memory module with the key in the socket.
   b. Insert the bottom edge of the module at a 45-degree angle into the socket (A).
   c. When the module is inserted, push down on the outer edges of the module until the retaining clips snap into place (B). Make sure the clips are firmly in place (C).
4.0 **Install an M.2 SSD**

Intel® NUC 11 Essential Mini PC - NUC11ATKC2 supports 80mm and 42mm SSDs.

Find compatible M.2 SSDs at the Intel® Product Compatibility Tool:
- NUC11ATKC2

**If you're installing an 80mm M.2 SSD:**

1. Remove the small silver screw from the 80mm metal standoff on the motherboard.

2. Align the small notch at the bottom edge of the M.2 card with the key in the connector.

3. Insert the bottom edge of the M.2 card into the connector.

4. Secure the card to the standoff with the small silver screw.

**If you're installing a 42mm M.2 SSD:**

1. Remove the small silver screw from the metal standoff on the motherboard.

2. Move the standoff from the 80mm position to the 42mm position.

3. Align the small notch at the bottom edge of the M.2 card with the key in the connector.
4. Insert the bottom edge of the M.2 card into the connector.

5. Secure the card to the standoff with the small silver screw.
5.0 Close the Chassis

After all components have been installed, close the Intel NUC chassis. Intel recommends this be done by hand with a screwdriver to avoid over-tightening and possibly damaging the screws.
6.0 Use the VESA Bracket (Optional)

Follow these instructions to attach and use the VESA mount bracket:

1. Using the four small black screws that were included in the box, attach the VESA bracket to the back of the monitor or TV.

2. Attach the two slightly larger black screws to the bottom chassis cover of the Intel NUC.
3. Slide the Intel NUC onto the VESA mount bracket.
7.0 Connect Power

Country-specific power plug attachments are included in the box.
1. Choose the attachment for your region.

<table>
<thead>
<tr>
<th>Plug</th>
<th>Code</th>
<th>Country</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>US</td>
<td>United States</td>
</tr>
<tr>
<td></td>
<td>UK</td>
<td>United Kingdom</td>
</tr>
<tr>
<td></td>
<td>AU</td>
<td>Australia</td>
</tr>
<tr>
<td></td>
<td>EU</td>
<td>European Union</td>
</tr>
<tr>
<td></td>
<td>CN</td>
<td>China</td>
</tr>
</tbody>
</table>

*All power plugs may not be included in the box.

2. Connect AC power.

Each Intel NUC model includes either a region-specific AC power cord or no AC power cord (only the power adapter).

<table>
<thead>
<tr>
<th>Product codes</th>
<th>Power cord type</th>
</tr>
</thead>
<tbody>
<tr>
<td>BNUC11ATKC20RAO</td>
<td>No power cord included. An AC power cord needs to be purchased separately. Power cords are available at many Internet sites for use in multiple countries. The connector on the power adapter is a C5 type connector.</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>----------------</td>
<td>------------------</td>
</tr>
<tr>
<td><strong>BNUC11ATKC20RA1</strong></td>
<td>US power cord included.</td>
</tr>
<tr>
<td><strong>BNUC11ATKC20RA2</strong></td>
<td>EU power cord included.</td>
</tr>
<tr>
<td><strong>BNUC11ATKC20RA3</strong></td>
<td>UK power cord included.</td>
</tr>
<tr>
<td><strong>BNUC11ATKC20RA4</strong></td>
<td>Australia/New Zealand power cord included.</td>
</tr>
<tr>
<td><strong>BNUC11ATKC20RA6</strong></td>
<td>China power cord included.</td>
</tr>
</tbody>
</table>
8.0 **Set Up Microsoft® Windows® 11**

Microsoft Windows® 11 is already installed on the Intel NUC. The first time you start the computer, you are guided through the Windows® 11 setup steps, including:

- Selecting your region and language.
- Accepting the Microsoft Windows license terms.
- Personalizing Windows and assign a PC Name.
- "Get Online“ dialog to pick a wireless network (this step is optional).
- Choosing Express Settings or Customize.
- Assigning a User Name and Password.

**Reinstalling the Operating System**

If you upgrade or replace the computer's drive, you may need to install a new version of the operating system. See these resources:

- [Supported Operating Systems](#)
- [Operating System Installation for Intel® NUC](#)
9.0 **Install the Latest Device Drivers and Software**

Here are the options for keeping device drivers current:

- Allow the [Intel® Driver & Support Assistant (Intel® DSA)](https://www.intel.com) to detect out-of-date drivers
- Manually download drivers, BIOS, and software from Download Center:
  - NUC11ATKC2

The following device drivers and software are available.

- Intel® Chipset Device Software
- Intel® HD Graphics
- Intel® Management Engine
- Realtek* 10/100/1000 Ethernet
- Intel® Wireless
- Intel® Bluetooth
- Intel® GNA Scoring Accelerator
- Intel® Serial IO
- Realtek* High-Definition Audio