

OWS

How to View Shipping Activity



Steps for viewing Returns/Shipping Activity:

1 From the Product Support Links section under the View heading, click Shipping Activity

2 From the Search menu, select the search criteria

3 Click Search

Product Support Home

Welcome to the Online Channel Ticket for technical troubleshooting

Membership Information

Company : EIM ICS
Member ID : 1049028
Contact : EIM HP C
Address : 21 SJP R
Bangalore
Phone : 9886284
Email : toddx.b.s

Open Returns

Order Number	Order
7500001562	AWR-C
7500001561	AWR-C
7500001560	AWR-C
7500001559	AWR-C

View Shipping Activity

Search

Search : Returns Shipped For Which I Am The Contact For, Last 7 Days

Search Cancel

- Returns Shipped For My Company In The Last 7 Days
- Returns Shipped For My Company In The Last 14 Days
- Returns Shipped For My Company In The Last 30 Days
- Returns Shipped For Which I Am The Contact For, Last 7 Days
- Returns Shipped For Which I Am The Contact For, Last 14 Days
- Returns Shipped For Which I Am The Contact For, Last 30 Days

Results:

- Items that have been shipped from Intel to you appear based on your search criteria
- In this example, all of the items that were shipped during the date range that we specified appear.

View Shipping Activity**Search**

Search : Returns Shipped For My Company In The Last 7 Days

Results

Order Number	Shipped Product Item	Courier Name	Tracking Number	Date Shipped to Customer	Date of Delivery to Customer	Returned Product Item	Date Received by Intel
7500000855-1	C72418-107	UPS		02-Oct-2009	09-Oct-2009	C72418-107	
7500000929-1	C72418-107	DHL	12132	23-Sep-2009	24-Sep-2009	C72418-107	

NOTE:

This shipping information is updated when the depot sends out an update. This is generally every 30-60 minutes.

For more detailed information please utilize the resources listed below:

- The OWS Training
- OWS Job Aids
- Tool Demonstrations for an overview