

Intel® IT Director 1.1

Release Notes

Document Number: 320156-002US

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Overview

Intel® IT Director is a reactive software product that monitors security, data protection and health of a PC or network of PCs. Intel IT Director includes a centrally monitored dashboard for overseeing a network of wired or wireless PCs within a Local Area Network. Intel IT Director leverages software and hardware enhanced capabilities, when available, to deliver an improved at-a-glance status of some of the most critical elements of a business IT environment.

Product Contents

The installation package of Intel IT Director 1.1 includes:

- `ITDirector_setup.exe`: The main application and service installer.
- `Bin` folder: This folder includes all the binary files installed by `ITDirector_setup.exe`, and the Intel IT Director Configuration Tool, which you use to configure all the computers in the business network for remote information query.

System Requirements

Intel IT Director 1.1 requires an Intel® Core™2 Processor with vPro™ Technology and the Intel® Q35 or Q45 Express Chipset. In addition, the **Manageability** option in the Intel® Management Engine BIOS Extension (Intel® MEBX) must be set to **Intel® AMT**.

Note

The Intel IT Director Configuration Tool (`itdirectorconfig.exe`) does not have specific hardware requirements.

Both the `ITDirector_setup.exe` and `itdirectorconfig.exe` require one of the following operating systems:

- Windows* XP Professional 32-bit with SP2 or SP3
- Windows* XP Professional 64-bit with SP2
- Windows Vista* Ultimate 32-bit or 64-bit, with no SP or with SP1
- Windows Vista* Enterprise 32-bit or 64-bit, with no SP or with SP1

- Windows Vista* Business 32-bit or 64-bit, with no SP or with SP1

NOTE

Intel IT Director does not support any Windows* operating systems for the home, including Windows XP* Home, Windows Vista* Home Premium and Windows Vista* Home Basic.

Intel IT Director 1.1 supports up to 25 systems and 2 subnets in the same business network. The network can be configured as DHCP or static IP. Both workgroup and domain are supported.

Installation Notes

When you install Intel IT Director, you should have free space on your hard drive, as follows:

- For Windows XP* OS: 1.5GB
- For Windows Vista* OS: 1GB

Follow these steps to install the Intel IT Director application on your computer:

1. Before installation, log on to Windows* OS through an account with administrator privileges.
2. Run `ITDirector_setup.exe`
3. Follow on-screen instructions for installing Intel IT Director.
4. At the end of installation, the installer program automatically launches the Intel IT Director Configuration Tool.
5. Configure remote queries as described in the Getting Started Guide (`GettingStarted.htm`). Use the same username and password on all computers in your network.
6. The application window automatically opens. From the application window, configure user privilege settings on the **Settings** page.

NOTE

If the first launch of Intel IT Director takes a long time, verify that you have a working internet connection and try again.

Documentation

All documents for Intel IT Director install to the same folder. By default, this folder is: `c:\Program Files\Intel\IntelITDirector`.

Intel IT Director includes the following documents:

- *Intel® IT Director User's Guide* (`ITDirector_UserGuide.chm`). Explains how to use Intel® IT Director. You can access the *Intel® IT Director User's Guide* from the application window.
- *Intel® IT Director Getting Started Guide* (`GettingStarted.htm`). Explains how to configure computers using the Intel® IT Director Configuration Tool.

- *Intel® IT Director Release Notes* (ReleaseNotes.htm). This document.

Known Limitations

Unreachable Legacy Computers

The first time you configure a legacy computer on which Intel IT Director is not installed, Intel IT Director on other computers may not be able to monitor the legacy computer. Remote Windows Management Instrumentation* (WMI) may be blocked on the client computer. To fix, reboot the client computer.

Self-Monitoring

A computer with Intel IT Director may sometimes be unable to monitor itself. To work around the issue, restart the Intel IT Director service on that computer.

System Times

For security reasons, if the system time of a client computer is more than 5 minutes apart from the system time of the monitoring computer, Intel IT Director will not monitor the client computer.

Query Performance

Query performance is slower in the domain environment than in the workgroup environment.

Third-party Anti-virus Software

The Intel IT Director Configuration Tool can configure only the Windows* OS firewall to allow remote queries. If the business network uses a different firewall, the firewall may block remote queries. For instructions on configuring firewalls to support Intel IT Director 1.1, see **Troubleshooting** in the Intel IT Director User's Guide.

Change of Gateway Configuration

After using the Intel IT Director Configuration Tool to configure a client computer, if the gateway configuration of the network adapter on this computer is changed, this computer may no longer be discovered by the dashboard computer. To resolve this issue, re-run the Intel IT Director Configuration Tool on the client computer.

USB* Wireless Network Adapter Driver

After Intel IT Director stops blocking USB wireless network adapters, Windows* OS can not find the driver for these devices.

Technical Support

Technical support is available at the following site: <http://support.intel.com/support/go/itdirector.htm>

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