

Intel® IT Director Getting Started Guide

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Document Contents

- [Introduction](#)
- [System Requirements](#)
- [Installing Intel® IT Director](#)
- [Configuring a computer with Intel IT Director](#)
- [Configuring a computer without Intel IT Director](#)
- [Re-implementing configuration on a computer with Intel IT Director](#)
- [Resetting configuration or restoring original settings on a computer without Intel IT Director](#)
- [Disclaimer and Legal Information](#)

Introduction

Intel® IT Director is a simple utility that uses Intel® vPro™ technology to help address IT security, data protection and network health concerns for your small business.

To get started with Intel IT Director:

1. [Install Intel IT Director](#)
2. [Configure computers with Intel IT Director](#)
3. [Configure computers without Intel IT Director](#)
4. Once your computer is configured, the Intel IT Director application opens. In this application, set user privileges and click **Apply**.

NOTE

If the first launch of Intel IT Director takes a long time, make sure that you have a working internet connection and try again.

Once you finish these steps, you can use Intel IT Director to monitor your network. For more information about using Intel IT Director, see the [Intel IT Director User's Guide](#). For support and more information about Intel IT Director, see <http://support.intel.com/support/go/itdirector.htm>.

System Requirements

Intel IT Director 1.1 requires an Intel® Core™2 Processor with vPro™ Technology and the Intel® Q35 or Q45 Express Chipset. In addition, the **Manageability** option in the Intel® Management Engine BIOS Extension (Intel® MEBX) must be set to **Intel® AMT**.

Note

The Intel IT Director Configuration Tool (`itdirectorconfig.exe`) does not have

specific hardware requirements.

Both the `ITDirector_setup.exe` and `itdirectorconfig.exe` require one of the following operating systems:

- Windows* XP Professional 32-bit with SP2 or SP3
- Windows* XP Professional 64-bit with SP2
- Windows Vista* Ultimate 32-bit or 64-bit, with no SP or with SP1
- Windows Vista* Enterprise 32-bit or 64-bit, with no SP or with SP1
- Windows Vista* Business 32-bit or 64-bit, with no SP or with SP1

NOTE

Intel IT Director does not support any Windows* operating systems for the home, including Windows XP* Home, Windows Vista* Home Premium and Windows Vista* Home Basic.

Installing Intel® IT Director

Intel IT Director may already be installed on your computer, or it may be on a CD accompanying your computer. You can also download it from <http://support.intel.com/support/go/itdirector.htm>.

When you install Intel IT Director, make sure you have free space on your hard drive, as follows:

- For Windows XP* OS: 1.5GB
- For Windows Vista* OS: 1GB

To install Intel IT Director:

1. Before installation, log on to Windows* OS through an account with administrator privileges.
2. Run `ITDirector_setup.exe`
3. Follow on-screen instructions for installing Intel IT Director.
4. At the end of installation, the installer program automatically launches the Intel IT Director Configuration Tool.
5. [Configure computers with Intel IT Director](#) and [configure computers without Intel IT Director](#)

After installation, access all components of Intel IT Director from **Start > All Programs > Intel(R) IT Director**.

Configuring a computer with Intel® IT Director:

1. Optional: If you plan to copy the tool for use on other computers, prepare a portable storage device with at least 2MB of free space.
2. The Intel IT Director Configuration Tool launches automatically after installation. On the first screen, accept the End User License Agreement (EULA).
3. The tool tells you that it will configure the firewall to accept incoming ICMP

responses. Click **Next** to continue configuration.

4. Type in the user name and password to create, and type the password again for confirmation.
5. Click **Next**. The tool creates a Windows* OS account, and configures Windows* OS to allow remote queries from that account.
6. Optional: Copy the configuration tool to a portable storage device for use on other computers:
 - a. Check the box **Do you want to save the configuration tool to a portable storage device?**
 - b. Enter the path of the device to which to export the tool.
 - c. Click **Next**.
7. Choose whether to launch the Intel IT Director application and click **Finish**.

Warning

You must create an account with the same username and password on all computers in the network. Otherwise, Intel IT Director will not be able to monitor computers on the network.

Configuring a computer without Intel® IT Director

1. Insert a portable storage device containing the configuration tool (`itdirectorconfig.exe`).
2. Run `itdirectorconfig.exe`.
3. Once the Intel IT Director Configuration Tool is launched, accept the End User License Agreement (EULA).
4. The tool tells you that it will configure the firewall to accept incoming ICMP incoming responses. Click **Next** to continue configuration.
5. Type in the username and password to create, and type the password again for confirmation. Use the same username and password on all computers. Otherwise, Intel IT Director will not be able to monitor computers on the network.
6. Click **Next**. The tool creates a Windows* OS account, and configures Windows* OS to allow remote queries from that account.
7. To enable Intel IT Director to monitor the computer, reboot the computer.

Re-implementing configuration on a computer with Intel® IT Director

Re-implementing configuration configures the system in the same way as when the Intel IT Director Configuration Tool first configured the system. Re-implement configuration if another application may have modified the configuration.

1. Launch the configuration tool from start menu or desktop (`itdirectorconfig.exe`).
2. The tool tells you that the system has been configured before. Choose to set a new password and/or re-implement configuration. Click **Next** to continue.
3. To reset the password, check the box next to **Set a new password** and type in

the new password.

4. Click **Next**

Resetting configuration or restoring original settings on a computer without Intel® IT Director:

1. Insert a portable storage device containing the configuration tool (itdirectorconfig.exe). Open itdirectorconfig.exe.
2. The configuration tool tells you that the system has previously been configured. Choose one of two options:
 - o **Set a new password and re-implement configuration**
 - o **Delete the account and restore the original settings.** Restores settings as they were before the Intel IT Director Configuration Tool first configured the system.

Click **Next**

3. If you chose to **Set a new password and re-implement configuration:**
 1. To reset the password, check the box next to **Set a new password** and type in the new password.
 2. Click **Next** to finish resetting the password and re-implementing configuration.
4. If you chose **Delete the account and restore the original settings:**
 1. Choose the settings to restore
 2. Click **Next** to delete the account and restore the selected settings.

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