

Portland Clear WiMAX launch FAQ

Q: What is being announced today?

A: Today, Clearwire transformed Portland into the fastest unwired city in the West, and home to one of the first 4G wireless broadband services with WiMAX, branded Clear™. With Clear, consumers and businesses can access the Internet wirelessly, at true broadband speeds – at home, in the office, around the metro area of Portland, and on the go. Clear runs on this area's first 4G mobile WiMAX network and is specifically designed for mobile computing and next-generation communications services.

Q: Why was Portland chosen as one of the first Clear markets?

A: Portland is one of the most Internet-savvy cities in the world, home to one of Intel's largest offices and WiMAX R&D laboratories, and very close to Clearwire's corporate headquarters in Kirkland, Wash. These factors all contributed greatly to selecting Portland. Clearwire and Intel believe that Portland's consumers and businesses will benefit from being the "fastest city in the West" in terms of wireless access and find a wide-range of enjoyable and productive uses.

Q: What does it cost for service?

A: With Clear, customers have choices. Whether they need home Internet, mobile Internet, unlimited gigabytes or just a few, different plans are available to meet their needs. One thing that's very different from other services is the plans are month-to-month and don't require long term service contracts. For example, plans start at just \$30 per month for mobile Internet services at true broadband speeds with no contract required. For those looking for even more savings, Clear offers plans with long term contracts, but those are optional. Please visit www.clear.com to learn more about the service plans.

Q: What are the download speeds consumers should expect while mobile and at home?

A: While mobile, customers should expect download speeds up to 4 Mbps (384 Kbps upload). At home, consumers should expect download speeds up to 6 Mbps (512 Kbps upload) depending on which plan they purchase.

Q: What devices are available on Clear's mobile WiMAX network?

A: Clear is making it easy for customers by offering several simple choices for broadband connectivity. Mobile users simply plug-in Clear's compact, mobile WiMAX-enabled USB modem into their laptop to get online. The USB modem, from Motorola, is available for only \$49.99. Customers can purchase the modem from a store or online, and activate service at their own convenience, anywhere in Clear's coverage area.

For residential service, Clear offers customers a wireless high-speed modem that is about the size of a small book. Customers simply plug the modem into a power outlet anywhere in their home or office and connect the modem to their PC. This enables consumers and businesses to install high-speed Internet service without the need to schedule an appointment, drill holes in their walls, or otherwise disrupt their day. The Clear residential modem, from Motorola, can be leased for just \$4.99 monthly.

Leading PC OEMs including Acer, Asus, Dell, Fujitsu, Lenovo, Panasonic, Samsung and Toshiba have announced plans to deliver Intel® Centrino® 2 processor technology-powered notebook computers with embedded WiMAX technology that will be compatible with the Clear network in the first half of this year. Several OEMs also plan to offer

Intel® Atom™-based netbook models with embedded WiMAX that will also support the Clear network.

Q: Is this different than my WiFi network at home? Will the two technologies interfere with each other?

A: WiMAX and WiFi connections both offer wireless access to a high-speed data connection, but that's where the similarities stop. WiMAX is a Wide Area Network (WAN) technology that can provide Internet coverage for several miles, while WiFi typically has a coverage area of a few hundred feet. With WiMAX you're no longer trapped at home, a coffee shop or other WiFi hot spot to maintain a data connection. WiMAX lets you take a high-speed data connection with you, keeping you connected and productive from nearly anywhere the day may take you.

Q: What is the value of Clear? How can it help a customer?

A: With Clear, consumers and businesses can now access the Internet wirelessly, at true broadband speeds whether at home, in the office, or on the go. In today's economic times, many of us are striving to do more with less. And, ultimately, that's the promise of Clear: to offer their customers more for less. More Internet. More voice. In more places. All at a price people can afford.

They can get more out of their day by having the convenience to connect to the Internet anytime from anywhere in the coverage area. One simple service, at one low price, can meet their needs at home, in the office, or on the go. The uses are numerous. For example:

- A busy parent can use Clear to get caught up on bills, or other work, while waiting for a child to finish after-school sports practice.
- College students, and so many others on tight budgets, can use Clear as their primary Internet service in their apartments, in class, or anywhere on campus.
- A commuter can get a head start on the day, or finish a project on the way home, so they have a few more precious moments to spend reading to their kids at night.

Simply put, Clear will add a new degree of productivity and enjoyment to people's lives by delivering indispensable wireless Internet communications services for just one low monthly fee for home broadband, mobile Internet and home or office voice. In the coming months, Clear will add mobile voice and a whole variety of new handsets and mobile internet devices that will provide the best of both worlds – crystal clear mobile voice services and the fastest mobile Internet.

Q: What is Clearwire's plan for the future of this technology?

A: As the network grows and more users recognize the power of true mobile broadband, Clearwire plans to offer new and innovative products and services to offer customers additional benefits of the Clear service. And, the WiMAX revolution is truly global.

Q: What other places/cities have WiMAX networks? What kind of support globally is there for the technology?

A: Mobile WiMAX was introduced commercially in the U.S. and other countries this year in numerous markets, including huge deployments in Russia and India. There are

currently more than 400 commercial deployments in 133 countries. Clearwire now offers service in both Baltimore and Portland, and the company will announce its network expansion plans for Clear's mobile WiMAX service early next year. Committed suppliers and technology investors are driving device innovation by embedding mobile WiMAX chipsets in laptops, phones, PDAs, mobile Internet devices, and a range of new consumer electronic equipment. There are now more than 80 suppliers developing more than 480 WiMAX products.

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