

Comprehensive Management and Security on HP Systems with LANDesk and Intel® vPro™ Technology



Help your customers monitor, control, and secure their remote HP computers—regardless of power or operating system state.

The power of LANDesk solutions on HP systems with Intel® vPro™ technology:

1. **LANDesk:** LANDesk delivers cost-effective and intelligent systems, endpoint security, and IT service-management solutions.
2. **LANDesk + HP + Intel vPro technology:** When you combine LANDesk software with HP PCs running 3rd generation Intel® Core™ vPro™ processors, you help your customers reduce costs and increase productivity by extending remote, centralized management capabilities to their enterprise systems, regardless of power or operating system state. With Intel® Active Management Technology, PCs can be remotely configured or diagnosed, and an infected PC can be isolated or repaired, helping to minimize disruptions to daily business operations.¹

Key messages:

1. Lower deployment and software licensing costs by acquiring hardware and software asset information before management agents are installed, even if the computers are turned off.
2. Reduce costly desk-side visits by remotely accessing, diagnosing, and healing computers, regardless of operating system state.
3. Enhance security by detecting and securing stolen computers and blocking access to data.
4. Reduce costs with faster return on investment (ROI) from the combined HP, LANDesk, and Intel® vPro™ technology solution.

Why sell LANDesk solutions on HP systems with Intel® vPro™ technology?

1. HP, LANDesk, and Intel each offer solutions that provide some level of control for monitoring, administering, and securing PCs. The combined offering provides a single integrated solution for managing systems, including out-of-band management.
2. LANDesk management solutions manage computers that are powered on and have a responsive operating system. Intel vPro technology adds the ability to monitor unresponsive clients with capabilities like power control, integrated keyboard, video, and mouse (KVM) control, boot redirection, and more.^{2,3}
3. The combined offering highlights the existing management features of HP systems by providing centralized control of HP BIOS and Trusted Platform Module (TPM) security chip settings, and for delivering HP drivers and updates.
4. With the combined offering administrators can automatically provision HP computers with Intel vPro technology from the LANDesk management software console, without the need for provisioning IDs (PIDs), USB keys, or manually visiting clients.
5. Administrators can use the joint solution to instantly isolate virus-infected or malware-infected machines from the network with a single click. They can then take advantage of the connectivity provided by Intel® vPro™ technology to remotely diagnose and repair the infected machines.

LANDesk Agent only versus Intel® vPro™ technology on HP systems with LANDesk Agent

	Diagnose and repair remote PCs without a desk-side visit	Troubleshoot faster with event logging and event alerting	Remotely start up and shut down computers, even if the operating system is inoperable	Easily create and maintain hardware and software inventories	Control computers and distribute content remotely	Configure fully integrated endpoint security	Remotely unlock and update PCs protected with full-drive data encryption	Capture HP hardware health alerts
LANDesk Agent	●			●	●	●		●
Intel® vPro™ technology on HP systems with LANDesk Agent	●	●	●	●	●	●	●	●

How your customers can benefit:

Deployment and Migration

- Dramatically reduce PC setup time by eliminating the need to stage computers in your IT department.
- Migrate personal settings and data to new PCs, and reduce post-migration calls.
- Wipe old PCs of data before recycling, and easily comply with industry audit requirements.

Remote Assistance

- Reduce costly desk-side visits and unnecessary shipping of remote computers to your IT department by securely managing, diagnosing, and healing remote client PCs regardless of the operating system or power state.
- Use hardware-based KVM to remotely control, boot, and debug a PC, and even redirect a PC with a failed or corrupted hard drive to boot from an alternative hard drive.

Mobile User and Device Management and Security

- Employ real-time discovery, monitoring, and control of PCs and mobile devices.
- Take complete control of remote systems, including sleep/wake, boot, and application launch.
- Discover all of your hardware and software computing assets remotely, even if PCs are powered off or the operating system is inoperable.
- Employ Intel® Anti-Theft Technology (Intel® AT) to detect when a notebook has been lost or stolen, secure sensitive data by preventing the operating system from loading, and block access to encrypted data.⁴ You can also re-enable access when the computer is recovered.

Energy Conservation

- Monitor power usage by endpoint, and generate comprehensive reports on power usage and savings.
- Save power and increase worker productivity by configuring policies to shut down computers at night but still allow off-hours distribution of patches.

HP Hardware Management

- Centrally manage delivery of HP drivers and updates.
- Remotely configure HP BIOS and TPM security settings. Ensure consistent BIOS versions across your organization, and even roll back the BIOS level on new systems to match your existing inventory.
- View and manage HP hardware health alerts.
- Enjoy centralized management of HP Connection Manager*, HP Support Assistant*, and other HP utilities.

LANDesk, HP, and Intel contacts:

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Additional resources:

- HP Elite Series* Computers: www.hp.com/united-states/campaigns/elite-products
- HP Workstations: www.hp.com/united-states/campaigns/workstations
- HP/LANDesk Solutions: www.landesk.com/hp
- Intel vPro Technology: www.intel.com/vPro
- Intel vPro Expert Center: www.intel.com/go/vproexpert
- Intel Processor Information and Benchmarks: www.cpubenchmark.net
- Intel vPro Technology TCO Estimator: www.intel.com/content/www/us/en/business-intelligence/pc-total-cost-of-ownership-estimator-demo.html

¹ Requires activation and a system with a corporate network connection, an Intel® AMT-enabled chipset, network hardware, and software. For notebooks, Intel AMT may be unavailable or limited over a host OS-based VPN, when connecting wirelessly, on battery power, sleeping, hibernating, or powered off. Results dependent upon hardware, setup, and configuration. For more information, visit <http://www.intel.com/content/www/us/en/architecture-and-technology/intel-active-management-technology.html?wapkw=amt>.

² Intel® vPro™ technology is sophisticated and requires setup and activation. Availability of features and results will depend upon the setup and configuration of your hardware, software, and IT environment. To learn more visit: <http://www.intel.com/technology/vpro/>.

³ KVM Remote Control (Keyboard, Video, Mouse) is only available with Intel® Core™ i5 vPro™ and Intel® Core™ i7 vPro™ processors with Intel® Active Management technology activated and configured and with integrated graphics active. Discrete graphics are not supported.

⁴ No system can provide absolute security under all conditions. Requires an enabled chipset, BIOS, firmware and software, and a subscription with a capable service provider. Consult your system manufacturer and service provider for availability and functionality. Intel assumes no liability for lost or stolen data and/or systems or any other damages resulting thereof. For more information, visit <http://www.intel.com/go/anti-theft>.

⁵ The following HP computers are Intel® vPro™ technology-enabled:

- Ultrabooks™: HP EliteBook* Folio 9470m (available October 2012)
- Notebooks: EliteBook: 2170p, 2560p, 2570p, 8470p, 8560p, 8570p; ProBook*: 6360b, 6460b, 6470b, 6560b, 6570b
- Desktops: 8200 Elite, 8300 Elite (all form factors)
- Workstations: Z1, Z210, Z220, Z400, Z420, Z600, Z620, Z800, Z820
- Mobile Workstations: 8460w, 8470w, 8560w, 8570w, 8760w, 8770w

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