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Performance Summary

The following table provides a high-level summary of our key economic, environmental, and social indicators. Click on the headings in the table for details that appear in other sections of this report.

Key Indicators		2010	2009	2008	2007	2006
Economic						
Net revenue (dollars in billions)		\$43.6	\$35.1	\$37.6	\$38.3	\$35.4
Net income (dollars in billions)		\$11.5	\$4.4	\$5.3	\$7.0	\$5.0
Provision for taxes (dollars in billions)		\$4.6	\$1.3	\$2.4	\$2.2	\$2.0
Research and development spending (dollars in billions)		\$6.6	\$5.7	\$5.7	\$5.8	\$5.9
Capital investments (dollars in billions)		\$5.2	\$4.5	\$5.2	\$5.0	\$5.9
Environment						
Greenhouse gas emissions (million metric tons of CO ₂ equivalent) ¹		2.12	2.05	2.75	3.85	4.02
Energy use (million kWh—includes electricity, gas, and diesel)		5,192	5,113	5,649	5,757	5,793
Total water withdrawn (millions of gallons)		8,152	7,923	7,713	7,517	7,651
Chemical waste generated (tons)		31,265	24,665	28,486	23,260	29,951
Chemical waste recycled/reused		75%	71%	84%	87%	64%
Solid waste generated (tons)		51,345	44,484	83,822	58,746	60,917
Solid waste recycled/reused		83%	80%	88%	80%	74%
Social						
Workplace	Employees at year end	82,500	79,800	83,900	86,300	94,100
	Women in global workforce	28%	28%	29%	29%	30%
	Investments in training (dollars in millions)	\$254	\$267	\$314	\$249	\$380
	Safety—recordable rate ²	0.56	0.48	0.46	0.48	0.43
	Safety—days away case rate ²	0.11	0.11	0.12	0.13	0.11
	Organizational Health Survey scores—“proud to work for Intel”	85%	82%	83%	75%	— ³
Supply Chain	Supplier self-assessments and audits completed	756	574	358	— ³	— ³
Society	Employee volunteerism rate	48%	38%	54%	38%	38%
	Worldwide charitable giving (dollars in millions) ⁴	\$126	\$100	\$102	\$109	\$96
	Charitable giving as percentage of pre-tax net income	0.8%	1.8%	1.3%	1.2%	1.4%
	Teachers trained through Intel® Teach Program (millions, cumulative)	9	7	6	5	3.9

¹ Including renewable energy credit purchases. ² Rate based on 100 employees working full time for one year. ³ Information not available for this year.

⁴ Includes total giving (cash and in-kind) from Intel Corporation and the Intel Foundation.

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Corporate Responsibility Goal Summary

Based on feedback from stakeholders, we have incorporated the discussion of our performance to goals and future goals into each relevant section of this report. The following table provides a high-level summary of our company-wide goals in the key corporate responsibility areas. Click on the headings in the table for more detail on our goals in other sections of this report.

Goals		
Report Section	2010 Performance to Goals	Goals for 2011 and Beyond
<u>Environment</u>	At the beginning of 2008, we set new five-year goals related to global-warming emissions, energy, water use, waste reduction, recycling, and product energy efficiency. While we have achieved significant reductions in emissions and energy, we have faced challenges in areas such as water conservation and chemical waste. We are at risk for not meeting our chemical waste generation goal.	In 2011, we will continue to work toward achieving our 2012 environmental goals, with a targeted focus on energy and water conservation, and identifying new ways to reduce the generation of chemical waste.
<u>Workplace</u>	We continued to improve our performance in organizational health, as measured by our employee Organizational Health Survey. We partially achieved our 2010 diversity goal. Although the overall percentage of women in our global workforce remained flat, we saw gains in the number of women in senior leadership roles. Our safety performance continued to be world-class compared to industry benchmarks. However, we did not meet our aggressive goal for our recordable rate.	We will continue to drive key improvements in diversity and hire at full availability for technical under-represented minorities and women. We will also focus on improving our organizational health as measured by our employee Organizational Health Survey. In the area of workplace safety, we will continue to work toward improving early reporting of injuries and drive further reductions in our recordable rate.
<u>Supply Chain</u>	We made significant progress in integrating corporate responsibility factors into our supplier management systems. We met our supplier diversity goal and increased the number of risk assessments and third-party supplier audits completed. We made significant progress on our efforts to address the issue of conflict minerals in the supply chain.	In 2011, we will continue to work to improve assessment and audit processes and have committed to complete a minimum of 50 audits in 2011. We will also continue to focus on supplier diversity and further integrating corporate responsibility factors into our processes and systems.
<u>Society</u>	Our global volunteer rate exceeded our 40% goal, at 48%. The total number of volunteer hours remained strong, at over 1 million hours, and we saw an increase in our skills-based volunteer hours. We met our impact targets for the Intel® Teach Program and Intel® Learn Program, and expanded Intel's reach and impact with the addition of the new Intel® Teach Elements curriculum. We also met our goal of completing 100,000 PC donations to jump-start education programs in developing markets.	We will deepen the impact of our Intel Involved program through a new engagement campaign called "I'm In." For 2011, we will continue our work to advance education transformation through strategic collaborations and development of technology solutions. We will also continue to expand our entrepreneurship programs and initiatives to improve education opportunities for girls and women, and promote social innovation by empowering people to use technology to solve social programs.

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In 2010, we continued to take steps to reduce our carbon footprint. We remained the largest purchaser of green power in the U.S., according to the U.S. EPA, made new investments in energy-saving projects in our operations, and linked variable compensation to energy reduction goals to further encourage our employees to take action. We continued to face challenges in achieving reductions in both water use and chemical waste generated, and continued to take steps reverse these trends. We achieved our product-related environmental goals, including energy-efficiency targets, and collaborated with others in our industry to develop a new energy-efficiency performance metric.

Environment Goals and Performance		
2012 Goals	2010 Progress Against Goals	
Reduce water use per chip ¹ below 2007 levels by 2012.	Tracking against our 2007 baseline, our water use was up 14% on a per chip basis. We took steps in 2010, and will continue to work in 2011, to reverse this trend, and still expect to meet our 2012 goal.	
Reduce absolute global-warming gas footprint by 20% by 2012 from 2007 levels.	Total emissions were down 44% on an absolute basis compared to our 2007 baseline.	
Reduce energy consumption per chip 5% per year from 2007 through 2012.	Per chip energy use was down 6% compared to our 2007 baseline average of 2% per year. We will continue to work to achieve an average annual reduction of 5% by 2012.	
Reduce generation of chemical waste per chip by 10% by 2012 from 2007 levels.	Chemical waste generation on a per chip basis was up 41% over our 2007 baseline due to increased complexity in our manufacturing processes. We are putting measures in place to change this trend but are at risk of not meeting our 2012 goal.	
Recycle 80% of chemical and solid waste generated per year.	We recycled 83% of our solid waste, but our chemical waste recycling rate was 75%. We will work in 2011 to improve our chemical waste recycling rate.	
Achieve engineering and design milestones to ensure that Intel® products maintain the energy-efficiency lead in the market for our next two product generations.	We met our energy-efficiency and product ecology targets in 2010.	
 Achieved  Partially Achieved  Not Met		
¹ Assuming a typical chip size of approximately 1 cm ² (chips vary in size depending on the specific product).		

Subsequent to setting new 2012 environmental goals at the beginning of 2008, we completed the divestiture of our NOR flash memory business in exchange for an ownership interest in Numonyx B.V. To avoid the possibility of overstating reductions by including amounts that would be attributed to the sale of these operations, we created a revised 2007 baseline for the goals, with the Numonyx data removed. We believe that using this revised baseline allows us to better track results arising from the direct actions that we are taking in our operations to reduce our environmental footprint. Percentages in the table show our progress as of the end of 2010 against the revised 2007 baseline; tables, graphs, and data in the rest of the report use historical 2007 figures.

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Compliance Information and Reporting

In 2010, we continued to maximize our EHS performance through our comprehensive compliance assurance program. In addition to the third-party audits for our ISO 14001 and OHSAS 18001 certification, our site operations conduct program self-assessments that are the backbone of effective compliance assurance. The self-assessments cover environment, safety, industrial hygiene, ergonomics, and health and wellness programs, and are periodic, planned, in-depth reviews of programs or targeted risk areas. The assessments are designed to validate all aspects of compliance and effective implementation.

Another key aspect of our assurance program are internal compliance audits completed by senior EHS professionals independent of site operations and under the direction of EHS Legal counsel. These formal audits include evaluation of areas related to EHS business risk and management systems, and include in-depth interviews, documentation reviews, and physical inspections related to applicable EHS compliance programs.

On an annual basis, we report our releases to air, transfers off-site, and treatment of reportable chemicals in the U.S. in accordance with U.S. EPA regulations. For our most recent SARA Title III Reportable Chemicals by Site report, access the [Report Builder](#) on our Corporate Responsibility Report web site.

Environmental, health, and safety officials from various regulatory agencies made approximately 75 visits (including audits and inspections) to Intel site operations in 2010. Intel received two Notices of Violation (NOVs) in 2010, totaling \$27,400 in financial penalties. Intel self-identified and proactively reported one of the items to the local regulatory agency to ensure effective resolution and to role model corporate responsibility. In addition to the NOVs listed, in 2010 the EPA identified one area of non-compliance related to emissions calculations, and several areas of concern following completion of an inspection of our Rio Rancho, New Mexico facility. The results of the inspection and findings are not yet final and are subject to change; the final outcome will be included in our next Corporate Responsibility Report.

Inspections and Compliance				
Location	Type	Violation	Fine	Intel's Corrective Action
Rio Rancho, New Mexico	Environmental	The New Mexico Environmental Department (NMED) issued a notice of violation for a chemical constituent not listed on quarterly air emissions reports. Intel self-identified the missing chemical constituent and notified NMED to ensure resolution.	\$25,200	The affected emissions reports were updated to include the correct chemical information and submitted to NMED. Intel updated chemical management applications and systems to ensure the effective tracking of regulated materials.
Parsippany, New Jersey	Environmental	The New Jersey Department of Environmental Protection issued a notice of violation related to procurement of operational permits for boiler and emergency generator installations at a leased Intel office building.	\$2,200	Intel improved the environmental permit review processes for the due diligence phase of mergers and acquisitions.

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Five-Year Compliance Summary (EHS-Related Notices of Violation)

	2006	2007	2008	2009	2010
Number of NOV's	6	6	4	5	2
Fines	\$300	\$800	\$1,794	\$1,620	\$27,400

Many of the Notices of Violation (NOV's) recorded did not have any fines or penalties associated with them. Corrective actions were put in place and tracked to completion for all identified concerns. Details on these NOV's are available in our previous [Corporate Responsibility Reports](#).

In 2011, we will continue to work toward achieving the five-year goals that we set at the beginning of 2008, placing a strong emphasis on energy conservation and reducing our water use and chemical waste. We will also focus on identifying opportunities to increase our chemical waste recycling rate. We will continue our collaborations with external organizations on sustainability issues, particularly in identifying the role that ICT can play in addressing global environmental challenges. We will also finalize our 2020 environmental goals and publish them in the second half of 2011.

2012 Environmental Goals

Reduce water use per chip¹ below 2007 levels by 2012.

Reduce absolute global-warming gas footprint by 20% by 2012 from 2007 levels.

Reduce energy consumption per chip 5% per year from 2007 through 2012.

Reduce generation of chemical waste per chip by 10% by 2012 from 2007 levels.

Recycle 80% of chemical and solid waste generated per year.

Achieve engineering and design milestones to ensure that Intel® products maintain the energy-efficiency lead in the market for our next two product generations.

¹ Assuming a typical chip size of approximately 1 cm² (chips vary in size depending on the specific product).

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In 2010, our Organizational Health Survey results remained strong and provided valuable feedback in the areas where we have made significant improvements over the past few years, as well as the areas where we still can improve. We were recognized by a number of external groups for our leadership, training, and diversity programs. While we saw improvements as a result of our investments aimed at increasing the pipeline of women and minorities in the technology industry, we still faced challenges in increasing the overall percentage of women and under-represented minorities in our global workforce. In the area of health and safety, we made good progress on improving early reporting of injuries and continued to expand our Health for Life wellness program to reach more employees at our sites around the world. We also completed workplace redesigns at a number of our sites, based on successful pilots in 2008, to create more open and flexible workspaces that facilitate employee collaboration.

Workplace Goals and Performance		
2010 Goals	2010 Performance	
Drive key improvements and hire at full availability for technical under-represented minorities and women.	While the overall percentage of females in our global workforce declined slightly, we saw an increase in the representation of women in senior leadership positions. We will continue to invest in both internal and external initiatives to strengthen the pipeline of talent and advance our diversity objectives.	
Improve the organizational health of the company, as measured by improvements in our company-wide Organizational Health Survey.	Scores for 90% of the survey questions improved from 2009 to 2010, with 73% of employees participating.	
Maintain our world-class safety performance by achieving a target safety recordable rate of 0.36.	Intel's 2010 recordable rate was 0.56, which is a 17% increase over 2009. Increases were registered in cumulative trauma disorders (CTDs), where we were driving and advocating early reporting with our employees, and in acute injuries within our manufacturing and platform organizations.	
Improve early reporting of ergonomic-related injuries, specifically CTDs, with a targeted First Aid to Recordable Ratio goal of 9:1.	We did not meet our goal in 2010. Intel's 2010 CTD First Aid to Recordable Ratio was 6.8:1, compared to 7.1:1 in 2009. During 2010, we saw a 15% world-wide increase in Intel's overall CTD injury report rate and an increase in CTD recordables. Early detection helped drive a 48% reduction in CTD cases that involved lost or restricted time from 2009 to 2010.	

Achieved
 Partially Achieved
 Not Met

In 2011, we will focus on making improvements in key areas identified in our 2010 Organizational Health Survey, including career development, decision-making, and manager effectiveness; driving continuous improvement in workforce diversity; and building on the solid foundation that we have established in health and safety performance.

Workplace Goals for 2011
Drive key improvements and hire at full availability for technical under-represented minorities and women.
Improve the organizational health of the company, as measured by our company-wide Organizational Health Survey.
Maintain our world-class safety performance, achieving a target safety recordable rate of 0.40.
Improve early reporting of ergonomic-related injuries, specifically CTDs, with a targeted First Aid to Recordable Ratio goal of 9:1.

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In 2010, we continued to implement new tools to further integrate corporate responsibility into our management practices. We improved our processes to assess and audit our supply chain and completed eight third-party audits of high-risk suppliers. We invested significant resources to help develop an industry-wide system to address the issue of conflict minerals in the electronics supply chain, including the completion of 25 on-site smelter reviews and two third-party audits, and sending a staff member to visit the Democratic Republic of the Congo. We worked to expand our supply chain environmental footprinting initiatives, and identified new opportunities to engage employees to further integrate sustainability into their purchasing practices.

Supply Chain Goals and Performance		
2010 Goals	2010 Performance	
Include historically under-represented businesses in 100% of all eligible non-capital bidding opportunities, and participate in international supplier diversity standards adoption and community awareness campaigns.	We achieved our 100% inclusion target and participated in a number of international supplier diversity forums.	
Continue to integrate corporate responsibility factors into supplier awards, Supplier Report Card, contracts, purchasing specifications, and training.	We made significant progress in 2010 to further integrate these factors into our management practices and internal training.	

 **Achieved**
 **Partially Achieved**
 **Not Met**

In 2011, we will continue to expand the number of third-party supplier audits and continue to integrate corporate responsibility metrics and considerations into our management systems, scorecards, and training processes. In the area of conflict minerals, we will complete additional on-site smelter reviews and audits to improve traceability within the four key conflict mineral supply chains. We will also complete projects to further reduce the environmental impact of our non-production sourcing activities, transportation, and packaging. We will drive to higher levels of transparency, posting assessment and audit findings on our supplier web site and encouraging higher levels of transparency by our own suppliers.

Supply Chain Goals for 2011
Complete a minimum of 50 on-site, third-party supplier audits.
Complete at least 10 on-site smelter reviews and initiate third-party industry smelter audits across four key conflict minerals: gold, tantalum, tin, and tungsten.
Require our top suppliers to provide baseline supplier environmental data on carbon, water, and waste to inform goal setting for 2012 and beyond.
Continue to increase corporate responsibility requirements in the Supplier Report Card and criteria for Supplier Continuous Quality Improvement and Preferred Quality Supplier winners, adding additional screens in the selection process.
Reduce the weight of our packaging by 30% from 2010 levels.
Increase "green" purchasing alternatives for employees in the areas of travel and office supplies.
Include historically under-represented businesses in 100% of all eligible bidding opportunities.

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In 2010, we surpassed the milestones of 9 million teachers trained through the Intel® Teach Program and 1.4 million learners reached through the Intel Learn® Program. We broadened the reach of our learning and teacher development programs, and expanded our role as an advocate for improved science, technology, engineering, and math education—especially for girls and women and under-represented minorities. Our employees continued to inspire us, with 48% volunteering over 1 million hours and sharing their skills to develop and implement innovative projects that benefit schools and communities. We also combined our passion for innovation with our technology to support social innovation and entrepreneurship programs, competitions, and partnerships that lead to the creation of shared value.

Society Goals and Performance		
2010 Goals	2010 Performance	
Enable teachers to prepare students with 21st century skills by training 10 million teachers by 2011 through the Intel® Teach Program and expanding our portfolio of program options to meet local needs.	At the end of December 2010, we had trained 9 million teachers and are on track to reach our 10 million teacher goal in 2011. We successfully rolled out our new Intel® Teach Elements program, reaching 263,000 teachers.	●
Reach an additional 250,000 learners in 2010 through the Intel® Learn Program. Extend the program by adding a new curriculum unit, Intel® Learn Technology and Entrepreneurship.	We exceeded our goal, reaching approximately 400,000 additional learners in 2010 and successfully launching the new entrepreneurship curriculum.	●
By 2011, reach our goal of 100,000 PC donations to schools in emerging markets to improve teaching and learning through ICT use.	We achieved this goal in February 2011, completing the donation of 100,000 PCs.	●
Maintain at least a 40% employee volunteerism rate globally.	Achieved 48% volunteer rate globally and over 1 million volunteer hours.	●
Continue to engage employees in high-impact, skills-based volunteering opportunities: launch one business group pilot project and integrate skills-based volunteering information into our career development course.	We continued to expand skills-based opportunities for our employees, including business group projects and integration of information into career development resources.	●

● Achieved ● Partially Achieved ○ Not Met

In 2011, Intel and the Intel Foundation will continue to expand and support the development of our education programs, reaching more teachers and young people around the world. We will also continue to place a high importance on collaboration with governments and other stakeholders to support systemic change in education, entrepreneurship, and social innovation. We will roll out a comprehensive new employee engagement communications campaign to engage even more employees in our Intel Involved program, including a focus on developing more opportunities to support girls and women.

Society Goals for 2011
Enable teachers to prepare students with 21st century skills by training 10 million teachers by the end of 2011 through the Intel Teach Program and expanding our portfolio of program options to meet local needs.
Maintain at least a 40% employee volunteerism rate globally and continue to engage employees in skills-based volunteering activities.